

WEST AREA COMMITTEE 22nd May 2013

Title of paper:	WARD PERFORMANCE REPORTS - Q4	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Aspley, Bilborough and Leen Valley
Contact Officer(s) and contact details:	Heidi May Locality Manager NDO's Sioban Campbell, Julianne Christou and Deborah Wilson	
Other officers who have provided input:	Dave Halstead Head of City Services dave.halstead@nottinghamcity.gov.uk Christine Oliver Senior implementation Manager Crime and Drugs Partnership christine.oliver@nottinghamcity.gov.uk	

Relevant Council Plan theme(s):	
World Class Nottingham	X
Work in Nottingham	X
Safer Nottingham	X
Neighbourhood Nottingham	X
Family Nottingham	X
Healthy Nottingham	X
Leading Nottingham	

Summary of issues (including benefits to customers/service users):

The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities
- Community engagement
- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme – Cleansing and Environmental issues
- Working theme - Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

The following is a brief summary by the respective Ward NDOs highlighting key issues:

WARD: Aspley (Aspley, Bells Lane, and Broxtowe Beats) NDO: Sioban Campbell

Key Successes

Minver Sports Centre £1 a day Schools Out Sessions held during the Easter two week break. The Aspley & Bells Lane Partnership joined forces with Notts County Football to hold the £1 a day Sports & Leisure Activities at the Minver Sports Centre. This was facilitated through Heather James, Children and Young Peoples Officer for Sport and Leisure.

This is the first time these sessions have been held at Minver Sports Centre, previously held at Harvey Hadden. The sessions were a huge success and the Minver Sport Centre scheme had the second highest number of young people in attendance across all the leisure centres across the City.

The Local Nottinghamshire Police Beat team said that during the period of the Easter Holidays their ASB incidents massively reduced. There were no incidents of children and young people causing problems during the daytime hours while the centre was open with activities.

The Police went on to say the new scheme was a brilliant idea and great for the children and young people. The feedback they have had from children and young people in the area has been great, they all loved going to the centre and found it good having something to do during the day.

Emerging issues

Working with the Voluntary Sector Sustainability Team to find a new tenant for Sixways Community Centre through a Tender Process.

The events /engagements that have happened

On Friday 19th April 2013 we held the Aspley Ward Welfare Reform event at the Aspley Community Training Centre on Minver Crescent which saw 72 residents from across the ward in attendance. Feedback was very positive with residents saying it was a much needed event which gave them a lot of clarity.

The NAT (Aspley Neighbourhood Action Team)

During March-May 2013, the NAT and Area Managers will focus its work on Safer and Neighbourhood Themes.

The figures given below are a comparison between March 2012 and March 2013 data.

- **All Crime:** was down by 15.06% (25 crimes compared to March 2012)
- **All ASB:** was down 29.46% (33 calls compared to March 2012)
- **Cleanliness Index:** score is at 85%. (2% increase from last quarter).
The target set for city centre is 86%
- **Graffiti Reports:** 6 incidents (increase of 2)
- **Fly Tipping:** 12 incidents (increase of 6)
- **Unemployment Rate:** decrease of 1.7% (-21)from last year 2012
- **Community Protection:** November 2012 = 2 court outcomes
- **Fire:** Total no. of Fires 5, Increase of 4 fires compared to February 2012)

WARD: Bilborough (Balloon Woods, Bilborough, Denewood and Strelley Beats)
NDO: Julianne Christou

Key Successes

The Bilborough Library hosted and organised a great Easter Event for families on April 4th, it was attended by more than 300 adults and 130 children. Many local groups participated. It was promoted very well through the Bilborough Youth Network members, the library and schools.

The Bilborough Community First panel was set up and 12 local groups were awarded £14,000 between them for projects for local activities. This is very exciting and it is hoped that there will be more groups applying for funding during 2013-14. The Cleanliness Index score of 87 was reached, one point higher than the City Centre target of 86.

What are the emerging issues?

Parking outside schools remains an issue for the ward.

Events that have happened

The Easter Event at the library attracted lots of people and groups reported that they had lots of new interest in their activities; it was a great opportunity to promote themselves.

Lots of half term activities for children and young people at local schools and clubs were well attended.

A Welfare Rights Drop In at the Bilborough Library attracted lots of people who were very happy with the help and advice they received.

Event's Planned

Another Welfare Rights Reform Drop In Session. A Day of Action Clean Up on Cranwell Estate with partners in May. A Health Awareness Day and follow up sessions organised by volunteers and supported by partners at the Birchover Community Centre, is planned in late May and June. This supports the health ward priorities.

What is the NAT focussing its work on?

The NAT continues working on reviewing ward priorities and how partners can support each other, ASB, and working with young people

The figures given below are a comparison between March 2012 and March 2013 data.

- **Crime:** was down by 1.75% (2 fewer crimes) compared to previous years month
- **ASB:** was down by 52.69% (49 fewer calls) compared to previous years month
- **Cleanliness Index:** score is at 87. The target set for the city centre is 86%
- **Graffiti Reports:** 3 incidents (no change) compared to previous years month
- **Fly Tipping:** 7 incidents (no change) compared to previous years month
- **Unemployment Rate:** reduction of 5.6 change in last month (ranked No.6)
- **Community Protection:** 0 Court cases reported
- **Fire:** There has been a reduction of 31.03% intentional fires (18 fires) compared to last year.

WARD: Leen Valley (Ainsley, Beechdale and Hyson Green Beats) NDO: Deborah Wilson

Key Successes

A well attended (41 participants) drop-in consultation was held in the Beechdale Beat with proposals put forward to alleviate Workplace Parking issues around Bluecoat School. The Community were broadly in favour of what was proposed and glad that something will be done.

The Leen Valley Budget Consultation was received enthusiastically by 25 participants.

There is increased alignment of different partner priorities that comprise the NAT Team. As a result we are focusing attention on the more deprived areas in the Ward in the Ainsley Estate and a major event to engage with the Community is in the planning stage and scheduled for April. The NAT has a much broader and actively involved range of partners compared to this time last year.

Emerging Issues

Workplace Parking issues around the schools, launch of the Robert Shaw Park. Ways of engaging with the Southwold Estate Residents to enable them to work with services and improve cleanliness scores.

Events Planned

Family Fun day on Kennington Road to improve engagement and service delivery in the area; launch of the Robert Shaw Field; improvements to Manville Close Planting area and community planting session; welfare rights event.

Focus of Work of the NAT

Working concertedly as a multi-agency team in the Southwold Estate; alignment of partner priorities; analysis of Young People's needs; development of priorities and actions for the Children and Families Theme.

- **All Crime:** is up by 27.4% (17 more crimes) in March 2013 compared to the previous year's month
- **All ASB:** was down by 31.5% (18 fewer calls) compared to previous year's month
- **Cleanliness Index:** score is at 88%. The target set for city centre is 86%
- **Graffiti Reports:** 7 incidents (increase of 4 compared to previous year's month)
- **Fly Tipping:** 3 incidents (decrease of 2)
- **Unemployment Rate:** increase of 8.3% change in last month (ranked No. 14)
- **Community Protection:** 0 Court Cases this period
- **Fire:** There has been a reduction of 33% (12) intentional fires compared to last year

Recommendation(s):

- 1 Area Committee note and comment on the Ward Performance Reports for quarter 2 2012/13.

1 BACKGROUND

- 1.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 1.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; the Ward Performance reports help to support this.
- 1.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team’s Action Log, Crime Drug Partnership (CDP) plans and other partner’s implementation plans.
- 1.4 The North Locality Board have been established now for ten months and delivers a multi agency/partnership approach to managing the locality, providing an oversight of area performance and policing priorities, performance management and problem solving of key challenges.
In the north, this has included a focus on parking issues, cannabis and domestic violence. Area Chairs, or their nominated representatives are invited. Minutes will be issued to all ward councillors.
- 1.5 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

2 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)

- 4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)

5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

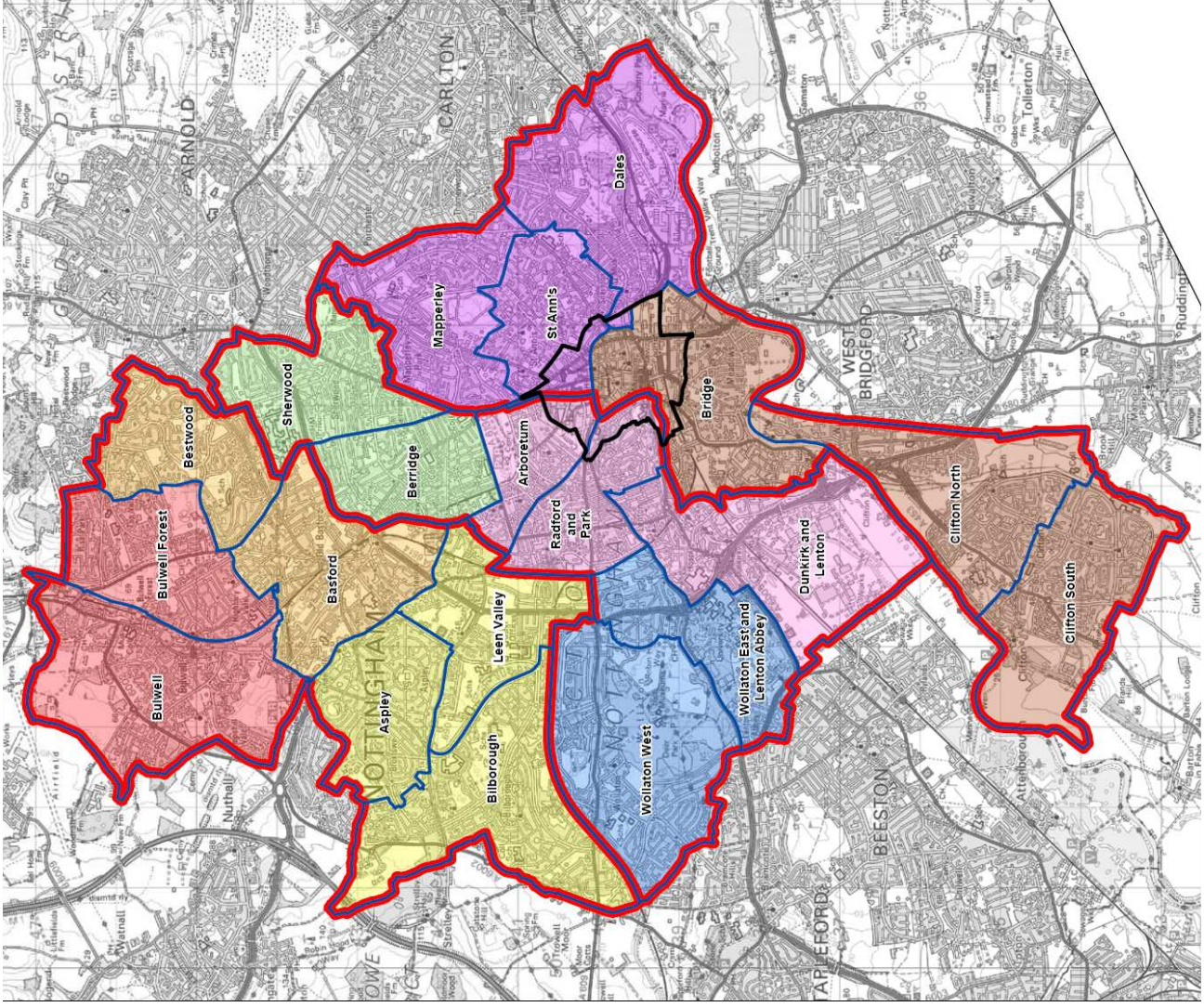
Yes— Equality impact Assessment attached

7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None



Aspley

Area Committee

Executive Summary

Unofficial March 2013 Data

Aspley - Ward Priorities 2013

Theme	Priorities	Key Actions	Plans & Programme	Outcome	Lead
Safer Nottingham	a) Anti Social Behaviour	<ul style="list-style-type: none"> - Multi-agency approach to target priority hotspots. - Ongoing CPO and NCH support to tackle ASB and noisy neighbours. - Signposting YP to Youth and Play activities in the Area. 	<ul style="list-style-type: none"> - Aspley Ward Cannabis Action Plan - Aspley Ward Domestic Violence Action Plan - Aspley Week of Action 2012: DV and Drugs Theme 	Reduce ASB in the Aspley Ward	<ul style="list-style-type: none"> - Notts Police - Community Protection - Nottingham City Homes - Crime & Drugs - Decade of Better Health
	b) Drugs	<ul style="list-style-type: none"> - Cannabis Action Plan, 12 month plan focusing on the key three themes 'Prevention, Treatment and Enforcement' including communications. 	<ul style="list-style-type: none"> - Targeted ASB hot spot planning directly linked in with Police, CPO, Youth and Play Teams (linked into DV and Cannabis Plans – Example Bells Lane Estate - Repeat victim burglar alarms - Communities Taking Control Young People Project (linked to Work Experience and Apprenticeships - Aspley Week of Action 2012 and 2013 - Aspley Awards 2013 	To reduce drug misuse across the Aspley Ward	
	c) Criminal Damage	<ul style="list-style-type: none"> - Ongoing Nottinghamshire Police activity 			To reduce criminal damage across the Aspley Ward

Neighbourhood Nottingham	a) Reduce incidents of dog fouling on streets	<ul style="list-style-type: none"> - Dog Fouling Road shows planned for 2013. - Dog Bag Dispensers installed on parks in the ward. - Permanent Dog Stencils on the top 10 dog fouling streets - Ongoing Undercover CPO operations - Dog Poo Newsletters to top 10 Dog Fouling Streets 	<ul style="list-style-type: none"> - Dog Fouling Campaign - Communities Taking Control Young People Project (linked to Work Experience and Apprenticeships) - Estate Inspection Transformation Plan: Ambleside and Rosslyn Young People 	<ul style="list-style-type: none"> - City Services - Community Protection - Nottingham City Homes - Neighb'd Management
	b) Improve visual appearance of neighbourhoods	<ul style="list-style-type: none"> - Communities Taking Control project) - Grot Spots Programme - HPM monthly estate inspections highlight any areas of disrepair. - Cllr Walkabouts. - Junior Walkabouts 	<ul style="list-style-type: none"> - litter picks and estate walkabouts in - Partnership with Aspley & Bells Lane Partnership & City Services, CPOs and NCH - Welfare Reform Officer & Volunteer Training 	<ul style="list-style-type: none"> - Improve cleanliness in ward - Tackle grot spots - Overgrown hedges and untidy gardens
	c) Maintain Aspley Estate at 3* (As rated by tenant service)	<ul style="list-style-type: none"> - Same as above - Targeted estate weeks of action to address areas highlighted in Tenant Inspection Reports. 	<ul style="list-style-type: none"> - Aspley Week of Action 2012 and 2013 - Aspley Awards 2013 	<ul style="list-style-type: none"> - Bring all Aspley Estates up to a 3 star rating and maintain 3* rating

<p>Families Nottingham</p>	<p>a) Embed Family Support Strategy via use of Family Support Pathway at a Ward Level</p>	<p>Family Communities Team (FCT) will work with partners to ensure early intervention is offered as soon as additional need is identified.</p>	<ul style="list-style-type: none"> - Aspley Ward Domestic Violence Action Plan - Aspley Ward Cannabis Action Plan - Priority Families - Community Advocates - Complex Family Welfare Reform volunteer Training - Broxtowe Country Park BMX Track - NEW - Bells Lane Youth Group as a solution to ASB on the Bells lane Estate in Partnership with Bells Lane Community Centre - West Area Children & Young People's Network - Relaunch of Phoenix Adventure Playground - Communications Plan of YP services (Love You Love Aspley Booklet) - Aspley Week of Action 2012 and 2013 - Aspley Awards 2013 	<p>Improve Services and support available for young people and families</p> <p>Reduction of Domestic Abuse in the Aspley Ward</p> <p>Increase awareness of all Children & Young People activities across the Aspley Ward and the West Area</p>	<ul style="list-style-type: none"> - Family Community Team
	<p>b) Increase awareness and engagement of the impact on children and young people of domestic violence (Behaviours of young people)</p>	<ul style="list-style-type: none"> - FCT will contribute to Aspley Domestic Abuse plan to ensure there is a consistency of approach across the ward. - All FCT colleagues will attend the bespoke domestic abuse training for Aspley 			
	<p>c) Review approaches to delivering services for Children and young people living within the Aspley Ward (Lack of appropriate provision for young people)</p>	<ul style="list-style-type: none"> - FCT will work with Neighbourhood Management to create ward and area networks which can work together to access additional funding and provide community led positive activities. - Promote provision/activities across the Wards and Areas 			

<p>Healthier Nottingham</p>	<p>a) Smoking</p>	<ul style="list-style-type: none"> - Decade of Better Health (DOBH) Pledges - DOBH working with partners & Volunteers to promote stop smoking and related services. - Aspley week of Action 2013 Focus on Health and Jobs - Awaiting evaluation report from University of Nottingham research on Smoking in Aspley. 	<ul style="list-style-type: none"> - Monthly Change Maker meetings and planning feeding directly into the Aspley Ward Health Priorities - 6th July 2012 – Aspley Week of Action – DV Theme incl key health messages - 8th August 2012 – West Midlands Health Bus event - 6th-13th July 2013 – Aspley Week of Action Theme - Health and Jobs Theme - Continuous Promoting of Services that can aid people with healthy eating - Welfare Reform Officer & Volunteer Training - Aspley Awards 2013 	<p>Reduction in Smoking across the Ward</p>	<ul style="list-style-type: none"> - Decade of Better Health
<p>b) physical activity)</p>	<ul style="list-style-type: none"> - Partnership working between Travel Right and Change Makers planning a travel resource - Aspley week of Action 2013 Focus on Health and Jobs 	<p>Increase levels of physical activity for children, young people and adults</p>			
<p>c) Healthy eating</p>	<ul style="list-style-type: none"> - Achieving a healthy weight is promoted through the DOBH and the Nutrition and Dietetics team at Nottingham City Care. - DOBH linked with Ambleside School and Phoenix Adventure Playground - DOBH team meeting with local partners & Volunteers all to promote local services 	<ul style="list-style-type: none"> - Affordable and accessible fresh food - Cook and sessions - Access to healthy food 			

<p>Working Nottingham</p>	<p>Jobs & Training</p>	<ul style="list-style-type: none"> - Aspley Jobs Fairs (Multi-agency) - Aspley week of Action - BEST (Broxtwe Education Skills and Training) continues to work to reduce unemployment through training and targeted Recruitment pipelines such as Iceland and Asda. - Communities Taking Control Project - Promoting Nottingham Jobs - Fund opportunities in the area 	<ul style="list-style-type: none"> - BEST provide Education skills and Training for the Aspley Ward - BEST work directly with the hub - Communities Taking Control Young People project – Work Experience and Linking Young People into Apprenticeship opportunities. - 4th July Aspley Keep – Nottingham Working – Economic Dev Lead - 9th November – Children’s Centre Jobs Fair - Aspley & Bells Lane Partnership Young People into apprenticeships and work experience - Aspley Week of Action 2013 Theme Health & Jobs - Welfare Reform Officer & Volunteer Training - Aspley Awards 2013 	<p>More job and training opportunities to get people into employment</p>	<ul style="list-style-type: none"> - Economic Development - BEST - Aspley & Bells Lane Partnership
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Community Engagement

Ward Walks

Area/Estate	Date/Time	Meeting Point
Broxtowe Estate	21 st May 2013, 5.30pm	Aspley Housing Office

Community Meetings

Group	Date	Venue
Aspley & Bells Lane Partnership – Intergenerational Tea Dance	24 th May 2013, 1.15pm	Minver Sports Centre
BelsaTRA (Bells Lane and Aspley Tenants and Resident Association)	Gill Bainbridge, Cinderhill Community Association	Aspley Community Training Centre 25 th May 2013, 7.00pm-9.00pm Bells Lane Community Centre 9 th June 2013, 7.00pm-9.00pm Aspley Community Training Centre 23 rd June 2013, 7.00pm-9.00pm

Finance

Ward Councillor Budgets

Total Amount Committed this period £4,000.00
Budget Remaining Unallocated £103,740 (inc of 2012-13 allocation)

Area Capital Fund

Total Amount seeking approval this period £1,500
of the Budget Remaining £11,654 (inc of 2012-13 allocation)

Others

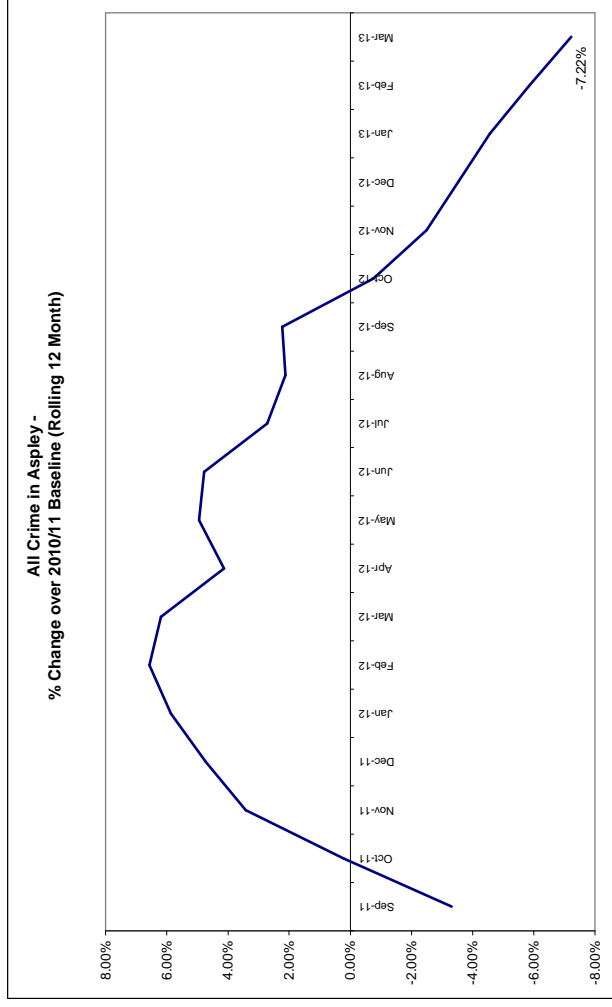
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NCH Environmental

£113,475.00 seeking approval
of the Budget Remaining £117,221.16

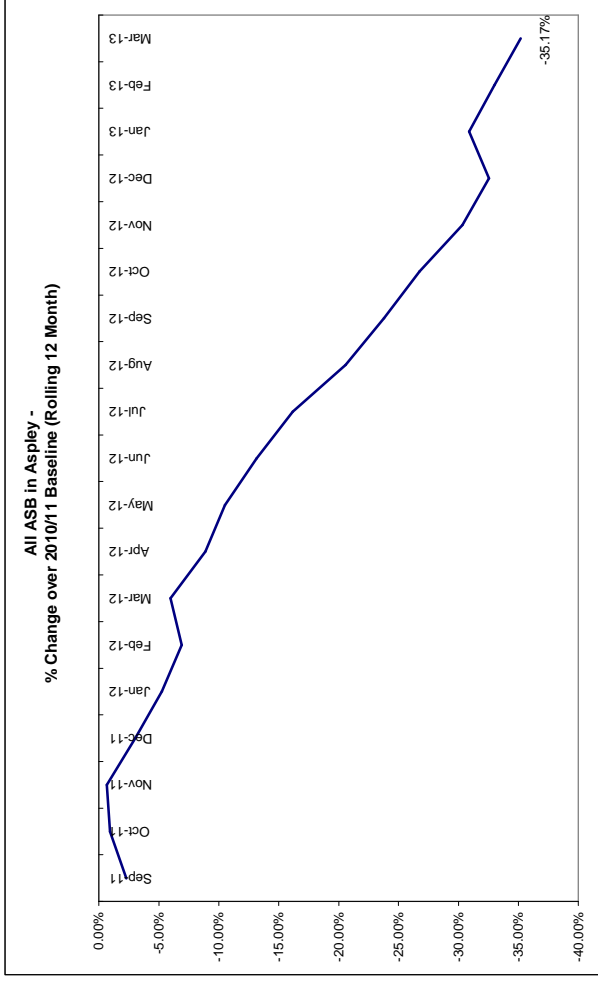
Crime



* Refers to March 2013 compared to March 2012

- The above baseline graph compares the *rolling* 12 month total of crime in Aspley to a *fixed* 12 month 2010/11 baseline. The graph shows that the current 12 month total is showing a reduction of 7.22% against the baseline.
- In March 2013 there was an all crime reduction of 15.06% (25 crimes, see above RAG rating) compared to March 2012.
- Year to date (compared to the corresponding period last year) all crime in Aspley is down 12.63%.

All ASB



*Refers to March 2013 compared to March 2012

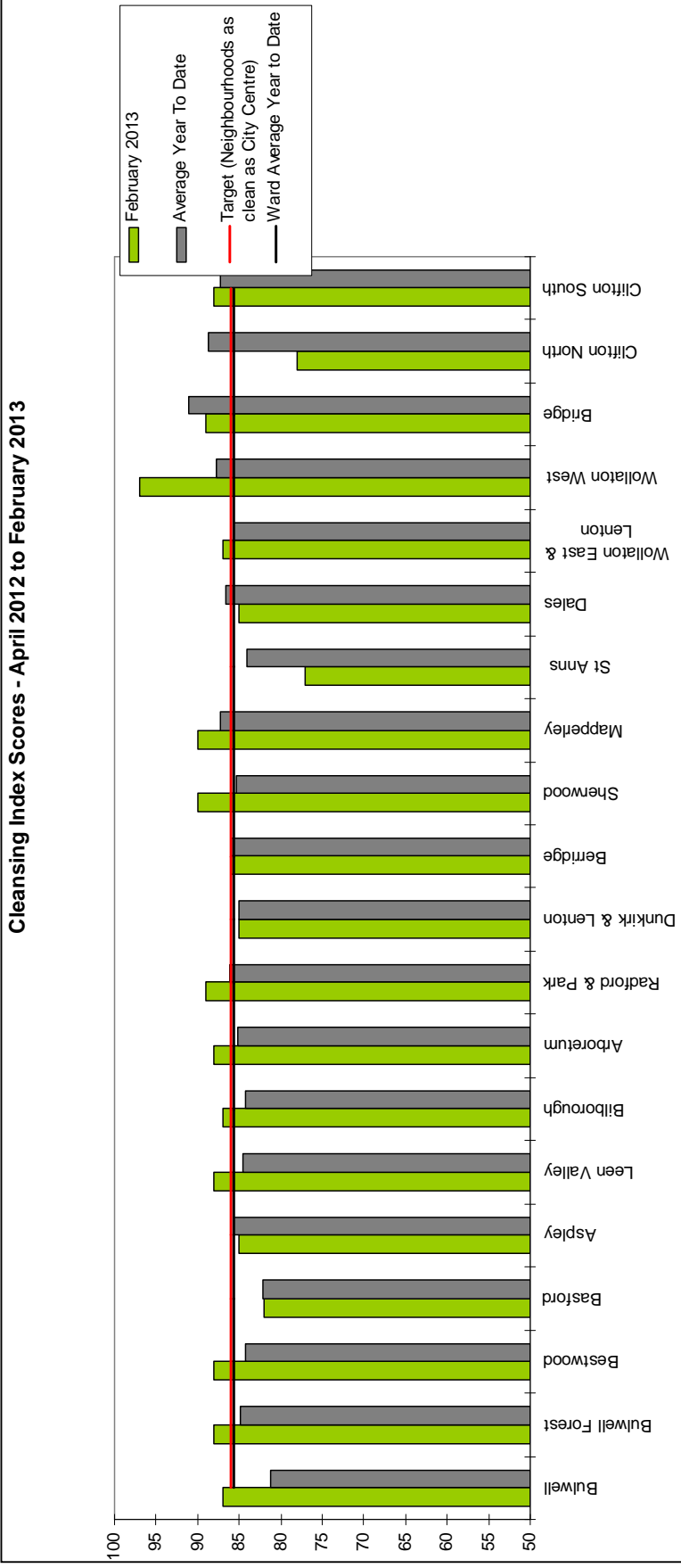
- The above baseline graph compares the *rolling* 12 month total of ASB in Aspley to a *fixed* 12 month 2010/11 baseline. Performance on this measure continues to improve at a steady pace.
- In March 2013 there was a reduction in All ASB of 29.46% (33 calls, see above right RAG rating) compared to March 2012.
- Year to date (compared to the corresponding period last year) All ASB in Aspley is down 31.05%.

Unofficial data

Aspley Ward - Neighbourhood Management Team

Cleanliness Index

This graph shows the position of your ward compared to other Wards



The “neighbourhood as clean as the city centre” benchmark target on cleanliness is to achieve a score of 86% in every ward. The 86% target is shown in red in the above graph.

To calculate the Cleanliness Index (CI) an agreed number of transects are surveyed across an area covering a range of land types. Each site surveyed is awarded a cleanliness grade based on a 7 point scale from A to D where Grade A: – no litter, and Grade D: - heavily littered. The maximum possible score of 100 is achieved when all sites achieve Grade A.

The Code of Practice for Litter and Refuse (COPLAR) requires councils to strive to reach an ‘acceptable’ standard of cleanliness (grade B or better) across the Council area. Grade A is the ultimate goal and is how a site should be immediately after sweeping but is almost impossible to maintain for any length of time. For example, a grade A site is completely free of litter – one cigarette butt takes it down to B+.

To achieve the manifesto commitment of Neighbourhoods as clean as the City Centre a target of 86 is required as that was the CI for the City Centre in May 2011. To give some context if all areas surveyed achieved a grade ‘B’ standard, this would equate to a cleanliness index of 67.

Cleanliness Index

Cleanliness Index Score

85

Performance compared to previous year

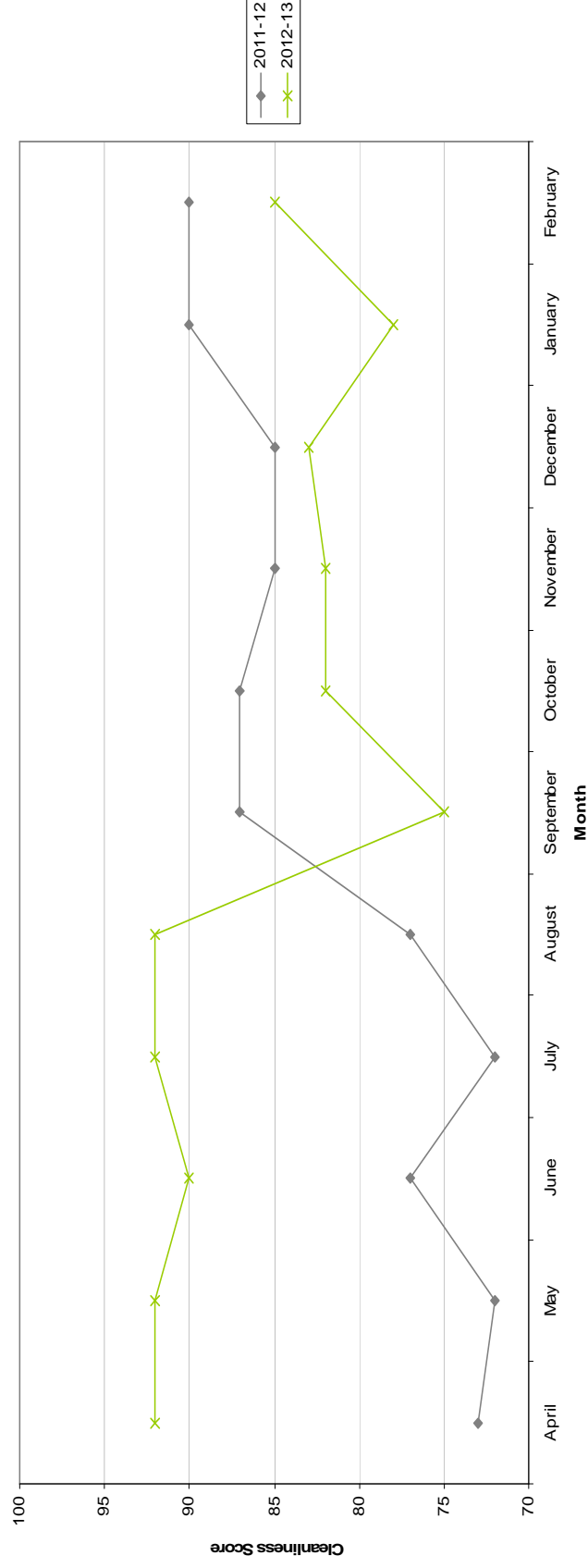


Performance compared to neighbourhoods target of 86

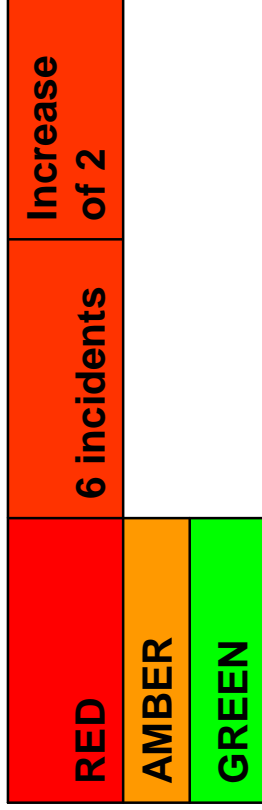


- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Cleanliness Index - Aspley

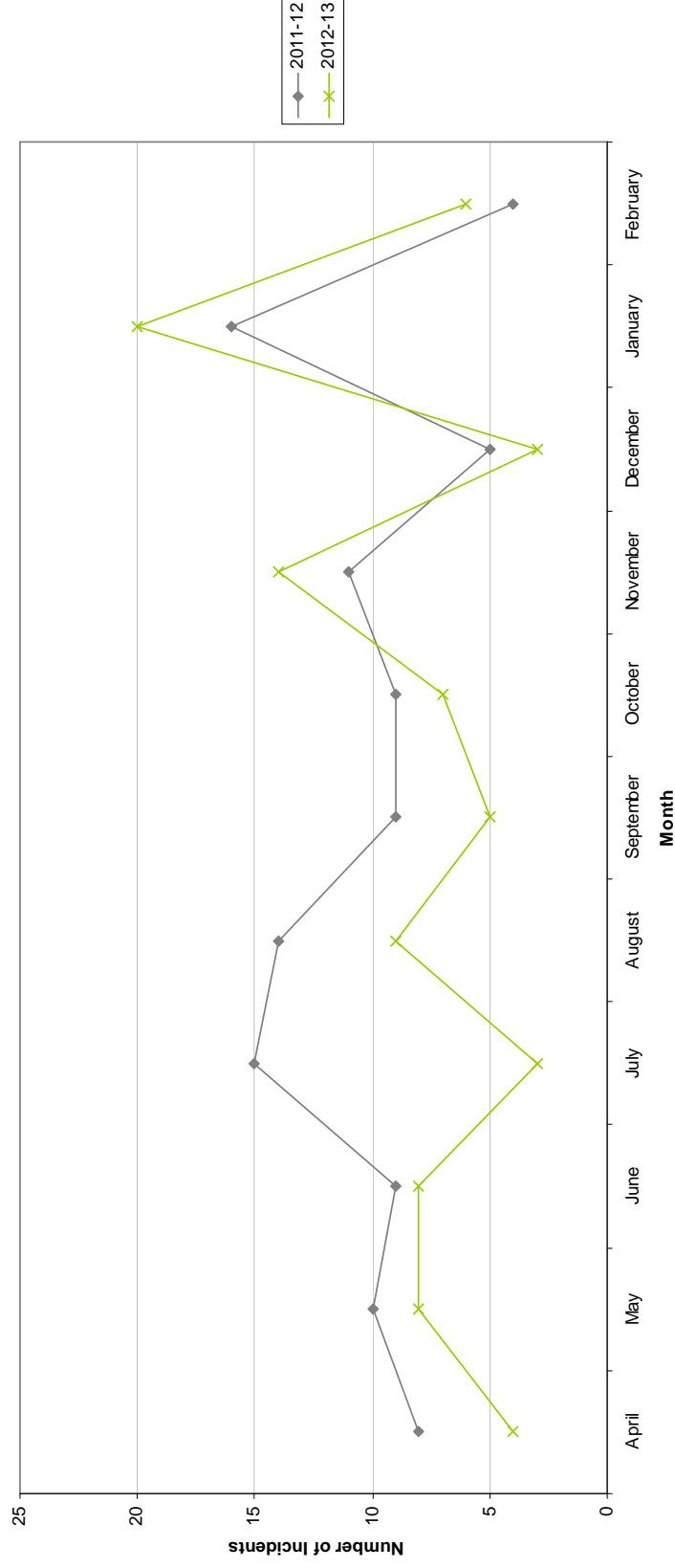


Graffiti Reports

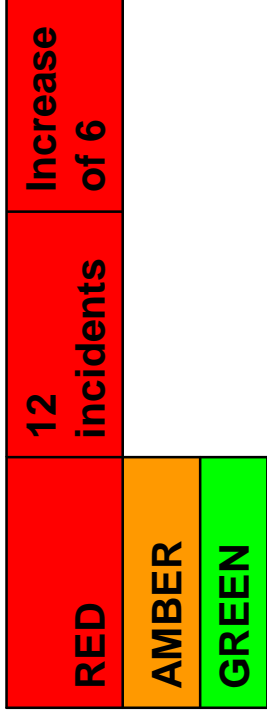


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Incidents of Graffiti - Aspley

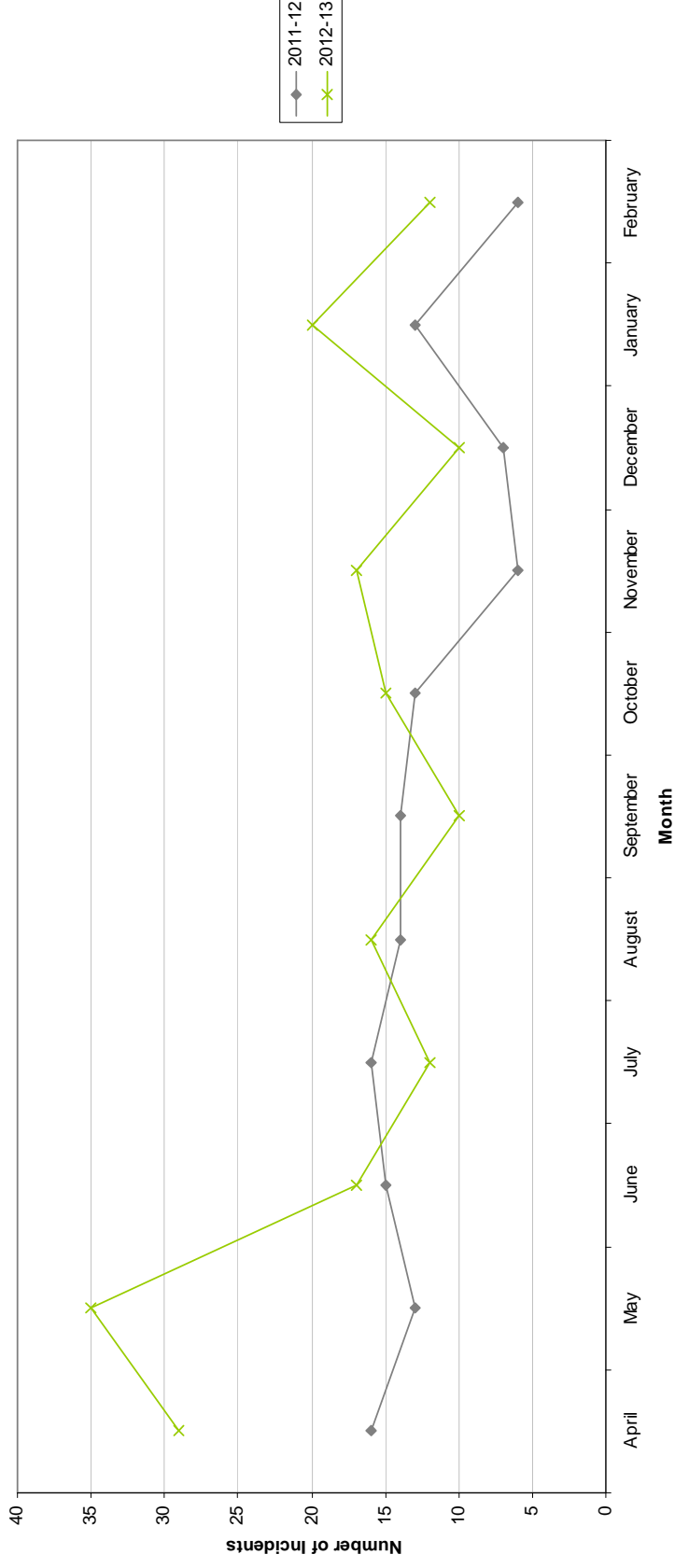


Fly Tipping



- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Fly Tipping - Aspley



Unemployment Rate

Unemployment in City wards, February 2013

Area	Feb-13		City Rank	Change in last month		Change in last year	
	Number	Rate		Number	%	Number	%
Arboretum	859	7.3	8	23	2.8	31	3.7
Aspley	1,230	10.9	1	57	4.9	-21	-1.7
Basford	737	6.6	9	20	2.8	-33	-4.3
Berridge	1,095	7.5	7	30	2.8	5	0.5
Bestwood	1,069	9.4	3	38	3.7	-26	-2.4
Bilborough	806	7.7	6	43	5.6	-17	-2.1
Bridge	687	6.6	9	18	2.7	-91	-11.7
Bulwell	1,114	10.2	2	10	0.9	29	2.7
Bulwell Forest	479	5.3	14	18	3.9	-42	-8.1
Clifton North	426	4.8	16	8	1.9	15	3.6
Clifton South	540	6.2	12	11	2.1	-25	-4.4
Dales	928	8	5	54	6.2	18	2
Dunkirk and Lenton	249	2.3	19	-2	-0.8	-38	-13.2
Leen Valley	367	5.3	14	28	8.3	-9	-2.4
Mapperley	721	6.5	11	-3	-0.4	-30	-4
Radford and Park	779	4.1	17	7	0.9	-32	-3.9
Sherwood	594	5.5	13	35	6.3	-40	-6.3
St Ann's	1,276	9.3	4	31	2.5	-12	-0.9
Wollaton East and Lenton Abbey	151	1.5	20	14	10.2	-2	-1.3
Wollaton West	266	2.9	18	15	6	17	6.8

Source: ONS claimant count February 2013 (from Nomis)

This is an edited version of a report produced by: Geoff Oxendale, Information and Research Officer, Nottingham City Council. Claimant count of Job Seekers Allowance (JSA) is used as a proxy measure for unemployment.

Wards are ranked from 1 (highest Rate, per 1000 of population, of JSA claimants) to 20 (lowest Rate).

Housing

Aspley Ward - Housing



Anti-social behaviour - Aspley (Aspley Ward)

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Value	Value	Value	Status	Status	
% of ASB cases resolved - Aspley	97.6%	94.14%	95.85%	99.28%	✓	✓	✓	↑
% of ASB cases resolved by first intervention - Aspley	75%	-	-	87.5%	✓	✓	✓	n/a

Empty properties - Aspley Ward

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Value	Value	Value	Status	Status	
Average void re-let time for Aspley Ward (calendar days)	26	24.02	45.5	24.65	✓	✓	✓	↑
Number of lettable voids Aspley Ward	-	19	18	30	📊	📊	📊	↓
Number of empty properties awaiting decommission in Aspley Ward	-	1	3	2	📊	📊	📊	↑



Estate star ratings (from Tenant Service Inspectors)

Indicator	2010/11		2011/12		2012/13		Trend
	Value	Status	Value	Status	Value	Status	
Estate star rating - Broxtowe	2 Star	🔴	3 Star	✓	3 Star	✓	→
Estate star rating - Bells Lane	2 Star	🔴	3 Star	✓	3 Star	✓	→
Estate star rating - Aspley	3 Star	✓	3 Star	✓	3 Star	✓	→







Data prepared by Nottingham City Homes Performance Team
For more information please contact Tricia Quinn, Performance Review Manager on 0115 9157365 or Marcus Parton, Performance Review Officer 0115 915715

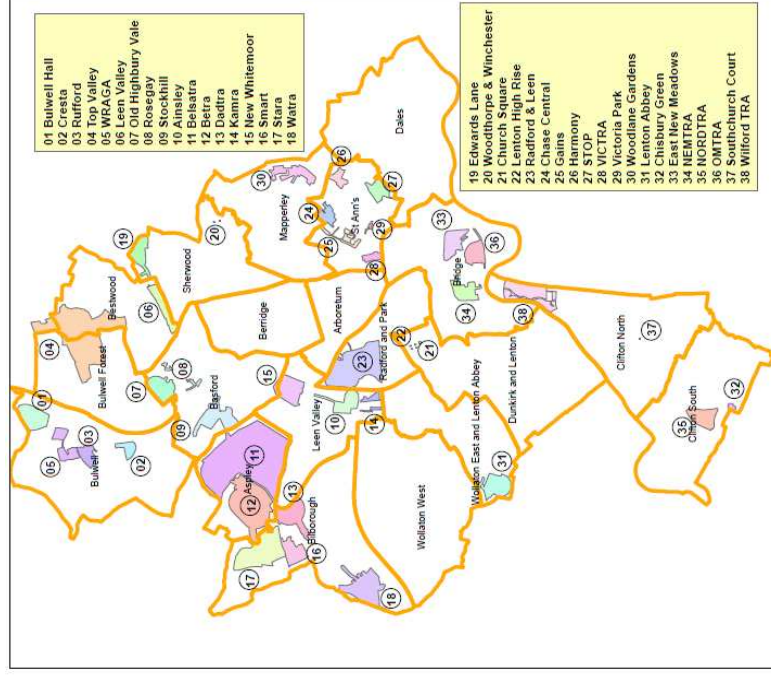
Housing

Rent collection - Aspley

Indicator	2010/11		2011/12		2012/13		Trend
	Value	Target	Value	Target	Value	Status	
Rent charged that has been collected - Aspley office area	101.5%	100.2%	101.6%	100.5%	100.5%		

Key:

-  Performance on or exceeding target
-  Performance below target
-  Data only performance indicator
-  Performance has improved compared to two years ago
-  Performance has deteriorated compared to two years ago
-  Performance unchanged



Data prepared by Nottingham City Homes Performance Team
 For more information please contact Tricia Quinn, Performance Review Manager on 0115 9157365 or Marcus Parton, Performance Review Officer 0115 915715

Housing

Performance indicator definitions

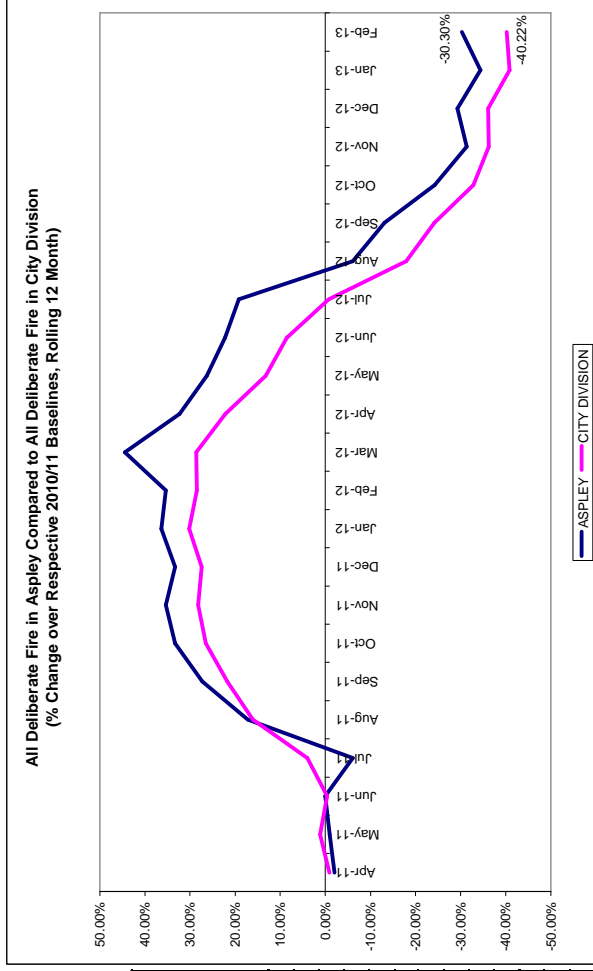
Performance indicator	Definition
% of ASB cases resolved	This performance indicator monitors the proportion of ASB cases that Nottingham City Homes has successfully resolved. Data for this indicator is not available by ward and is reported by Housing Office.
% of ASB cases resolved by first intervention	This performance indicator monitors how many ASB cases Nottingham City Homes resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.
Average void re-let time (calendar days)	This performance indicator monitors how many empty properties Nottingham City Homes has re-let and the length of time it has taken. The void period is the number of calendar days including the day after the old tenancy ends right through to and including the day before the new tenancy starts.
Number of lettable voids	This performance indicator monitors the number of empty properties which are available for re-letting. Lettable empty properties are those which will receive repair work and then be let to a new tenant.
Number of empty properties awaiting decommission	This performance indicator monitors the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.
Estate star ratings	Nottingham City Homes Tenant Inspectors monitor the condition of estates and rates them according to a zero, one, two and three star standard. The estates are monitored every three months with a selection of streets (determined by tenants) covering all 42 estates.
Rent charged that has been collected	This performance indicator measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported by Housing Office.

Data prepared by Nottingham City Homes Performance Team
For more information please contact Tricia Quinn, Performance Review Manager on 0115 9157365 or Marcus Parton, Performance Review Officer 0115 915715

Fire

Table: Volume of Deliberate Primary and Secondary Fires by Ward

Ward	Feb-12	Feb-13	Change	% Change	Previous YTD	YTD	Change	% Change
Arboretum	1	0	-1	-100.00%	28	14	-14	-50.00%
Aspley	1	5	4	400.00%	131	57	-74	-56.49%
Basford	3	3	0	0.00%	87	49	-38	-43.68%
Berridge	3	0	-3	-300.00%	44	38	-6	-13.64%
Bestwood	2	3	1	50.00%	105	38	-67	-63.81%
Bilborough	1	4	3	300.00%	58	40	-18	-31.03%
Bridge	5	0	-5	-500.00%	77	10	-67	-87.01%
Bulwell	5	6	1	20.00%	152	71	-81	-53.29%
Bulwell Forest	1	2	1	100.00%	119	30	-89	-74.79%
Clifton North	1	3	2	200.00%	52	14	-38	-73.08%
Clifton South	0	3	3	300.00%	72	22	-50	-69.44%
Dales	3	4	1	33.33%	33	12	-21	-63.64%
Dunkirk and Lenton	2	0	-2	-200.00%	27	5	-22	-81.48%
Leen Valley	2	2	0	0.00%	36	24	-12	-33.33%
Mappertley	1	0	-1	-100.00%	29	18	-11	-37.93%
Radford and Park	0	1	1	100.00%	53	30	-23	-43.40%
Sherwood	0	1	1	100.00%	40	14	-26	-65.00%
St. Ann's	0	2	2	200.00%	64	27	-37	-57.81%
Wollaton East and Lenton Abbey	2	0	-2	-200.00%	10	6	-4	-40.00%
Wollaton West	1	1	0	0.00%	9	3	-6	-66.67%
Total	34	40	6	17.65%	1226	522	-704	-57.42%



Type	Category	Property Type
Primary	Dwelling	House - single occupancy
Primary	Other	Motor yacht
Primary	Structure	Private garage
Secondary	Other	Other outdoor items
Secondary	Road Vehicle	Car

- The above table shows volume of deliberate (primary and secondary) fires in the 20 wards. In February 2013 there were 5 fires in Aspley, the details for which are provided in the table above. Year to date deliberate fires in Aspley are down 56.49% (74 fires, compared to the corresponding year).
- The graph on the right shows a rolling 12 month total of deliberate fires in Aspley against the fixed 2010/11 baseline. The performance of the City Division against its baseline has also been shown for comparison purposes.

Note: Where ward boundaries overlap with the City Centre fires that occurred in the City Centre have been **included** in the ward figures.

Methodology

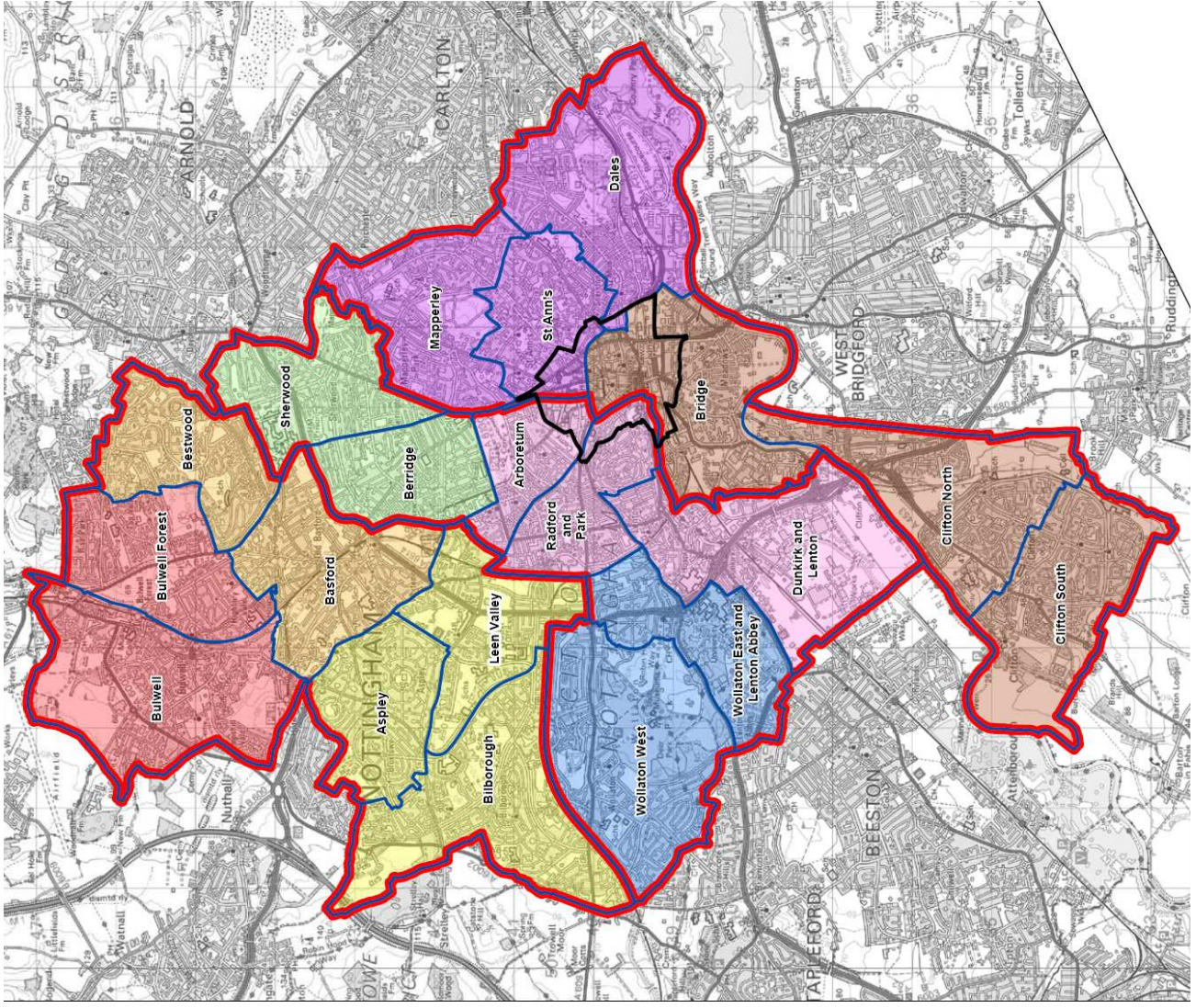
Data has not been audited or verified and therefore must only be used as a reflection of crime.

Crime data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Where a ward boundary overlaps with the City Centre, crime data and ASB calls relating to the City Centre have been removed.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.



Bilborough

Area Committee Executive Summary

Unofficial March 2013 Data

Ward Priorities

Bilborough - Ward Priorities

Theme	Priorities	Key Actions	Outcome	Lead
Safer	ASB reduction Anti-Social Behaviour as it develops	<p>1. FCT will work with partners via the established Bilborough network to increase provision of diversionary activities across the ward</p> <p>Police Interact with the community to identify key ASB issues and areas through meetings, revisits, briefings and Alert system feedback. Through this offenders can be identified and enforcement can be carried out.</p> <p>Positive proactive Policing to identify offenders and hotspot areas in order to deter continued behaviour. High visibility patrols at key times by Officers and PCSOs.</p> <p>Working in partnership with other agencies to assist in engagement and enforcement activities.</p> <p>Community Protection Community Protection Officers to patrol at key times with Police colleagues and to deliver initial warnings to those committing the ASB (and / or their families).</p> <p>Liaise with the Police to provide CCTV evidence for intelligence and enforcement.</p> <p>Take formal warning and enforcement action as necessary.</p>	<p>1. An increased activity timetable of partnership events.</p> <p>Reduction in ASB Increasing trust and confidence with the Community</p>	<p><u>FCT</u></p> <p><u>Police</u></p>

Ward Priorities

	<p>Anti-Social Behaviour around Birchover Community Centre</p>	<p>NCH To advise tenants and deliver warnings as necessary and to liaise with Police and CP to carry out enforcement actions. Specifically for Birchover, closer liaising with Community Centre staff and volunteers, licensing and other agencies.</p>	<p>Reduction in ASB</p>	<p><u>Police</u></p>
	<p>Reduction in Fires in home.</p>	<p>To approach local schools to deliver Riskwatch Fire and Burns Programme.</p>	<p>To increase fire safety awareness within the home and to reduce dwelling fires.</p>	<p><u>Fire Service</u></p>
<p>Neighbourhoods</p>	<p>Improve appearance of Neighbourhoods/ gardens/hedges The Neighbourhood to be as clean as the City centre Reduce dog fouling within the ward</p>	<p>Complete Health and Safety Inspections and continue to carry out estate inspections to identify breached of tenancy and ensure estate continues 3 stars aim for 4 Stars Partner led local Clean Up event on Cranwell Estate May 2013. Build on relationship with NUSA and local schools to involve students in promoting responsible dog ownership.</p>	<p>To maintain 3 stars and strive for 4 Event planned for 23rd may to physically clean up the estate 7 to raise awareness of residents contribution to caring for their estate. This event will involve NUSA and Seagrave Primary School students, Strelley T&R & other NCC services, NCH, Police and other partners.</p>	<p><u>NCH</u> <u>City Services/Jane Ludlow</u></p>

Ward Priorities

<p>Families</p>	<p>More activities for young people</p> <p>Welfare Reform Awareness</p> <p>Welfare Reform Awareness</p> <p>Improving Adult Literacy</p>	<p>FCT will work with partners via the established Bilborough network to increase provision of diversionary activities across the ward</p> <p>FCT can provide advice and guidance and offer support on debt management.</p> <p>NCH rents team and welfare benefits appointments available at Aspley Housing Office.</p> <p>Ensure all NAT partners have access to available training.</p> <p>West 8 Partnership to coordinate with partners who provide literacy activities for adults.</p>	<p>1. An increased activity timetable of partnership events.</p> <p>Case studies evidence a self assessed improvement in money management/understanding of benefit entitlement.</p> <p>Welfare Reform Advice Sessions at Bilborough library , March. Led by NCC , CILrs, Welfare rights and NCH.</p>	<p><u>FCT</u></p> <p><u>NCH</u></p> <p><u>West & Partnership</u></p>
<p>Health</p>	<p>Raising awareness of health</p> <p>Improve access to health related services in Bilborough</p>	<p>1. FCT work in partnership with health to provide services within the Childrens Centres or can support access to services.</p> <p>2. FCT activities for children, young people and their parents/carers include health messages and healthy refreshments.</p> <p>3. FCT provides cook and eat sessions for parents/carers and their children.</p> <p>Promote local health services through the North Locality joint resource with Ridewise</p> <p>Partners to refer and promote health improvement services</p> <p>Increase no of Change Maker Vols Partners to support engagement &</p>	<p>1. Softsmart monitoring demonstrates increase uptake.</p> <p>2. Case studies demonstrate self assessment of better understanding of health and importance of prevention</p> <p>1. Session planning will evidence delivery of health messages and services.</p> <p>1. Softsmart monitoring demonstrates good uptake.</p> <p>Joint resource currently being worked on .</p> <p>Postcode/referral data currently being sought being sought to establish a baseline and targets to work towards. Meeting being arranged to promote DOBH to partners.</p> <p>Target to increase no of Bil Ward vols to 5 between Jan-Mar '13.</p>	<p>FCT</p> <p>DOBH/Travel Right</p> <p>DOBH/Partners : FCT/ NCH/ Vol & Com Grps.</p> <p>DOBH/</p>

Ward Priorities

	<p>engagement & consultation re health issues Identify health needs of older people, including long term conditions</p>	<p>consultation opportunities with local community. Gather Bilborough health stats. Consult older residents & partners on health needs.</p>	<p>Currently liaising with NHS data team Being planned by HPO for North Locality while recruiting vols in Bilborough.</p>	<p>Partners/Neighbourhood Teams DOBH</p>
<p>Working</p>	<p>Raising educational attainment</p> <p>Working Links</p> <p>Increase numbers of local volunteers</p> <p>Promote NCH 'Tenant Academy' for training and involvement opportunities</p>	<p>1. FCT will develop with partners a campus approach to adult learning on the Glenbrook/Children's Centre site to provide a pathway to education, training and employment.</p> <p>NCH to Promote 'working links.co.uk' as discussed in NAT.</p> <p>DOBH/Community Centres etc to promote volunteering as a way of gaining skills to access work.</p> <p>Bilborough residents are aware of and can access training courses through the Tenant Academy that will improve skills and competences to work on community projects and increase employability.</p>	<p>1. The parents/carers of the children who regularly receive books form the Dolly Parton Foundation are supported in their literacy needs to be able to enjoy reading with their children. 2. Parents/carers who access the learning opportunities also access other FCT support and activities – increase reach figures.</p> <p>NCH tenants take up courses with Tenant Academy</p>	<p><u>FCT</u></p> <p><u>NCH</u></p> <p><u>NAT Partners</u></p>

Community Engagement

Ward Walks

Area/Estate	Date/Time	Meeting Point
Cranwell Estate	29 th January 2-4	Cancelled due to bad weather
Re scheduled Cranwell Estate	19 th March 10-12 now on 23 rd April 10-12	Cancelled due to clash with Cllr meeting Stelley Social Club

Community Meetings

Group	Date	Venue
The Vale Management Committee Meetings	22.01.13, 14.02.13 and 21.03.13	Vale Community Centre
Budget Consultation	31 st January '13	Bilborough Market & Library
St Martin's Focus Group	12 th February '13	St Martins Church
DADTRA Meetings	11.02.13 and 11.03.13	Denewood Crescent
Birchover Management Committee Meetings	13.02.13 and 13.03.13	Birchover Community Centre
Beechdale CC AGM	25.02.13	Beechdale Community Centre
Sheila Russell CC AGM	18.02.13	Sheila Russell Community Centre

Community Engagement

Events Delivered

Event	Lead Partners	Date/Time	Venue
Eggstravaganza	Library, FCT, Local Groups for Children & YP	April 4th	Bilborough Library & Community Centre
Welfare Right Advice Session	Councillors, NCC, NCH and Welfare Rights	March 14 th 2-6p	Bilborough library Community Centre
Energy Switch	Nottingham Energy Partnership	March 14 th 10-12	Bilborough Library
Activities for Children & YP	Schools and FCT, Church & Voluntary groups	February Half term Easter Holidays	Venues throughout Bilborough

Future Events and Activities Planned

Event	Lead Partners	Date/Time	Venue
Welfare Rights Advice Session	Councillors, NCC, NCH and Welfare Rights	April 25 th 9-12	St Johns Church Hall
Cranwell Estate Day of Action/ Clean Up	NCC, NCH, Police, Waste Management,	May 23 rd	Cranwell Estate
Health and Well Being Day & 4 Follow Up Health Sessions	Birchover CC Volunteers, NCC, FCT, Groundwork & Partners	May 30 th (TBC)	Birchover Community Centre
Summer Fayre	Beechdale CC	May 4 th	Beechdale CC

Finance

Ward Councillor Budgets

Total amount allocated this period £0

Budget remaining unallocated ££131,347 (inc of 2012-13 allocation)

Area Capital Fund

Total amount allocated this period £0

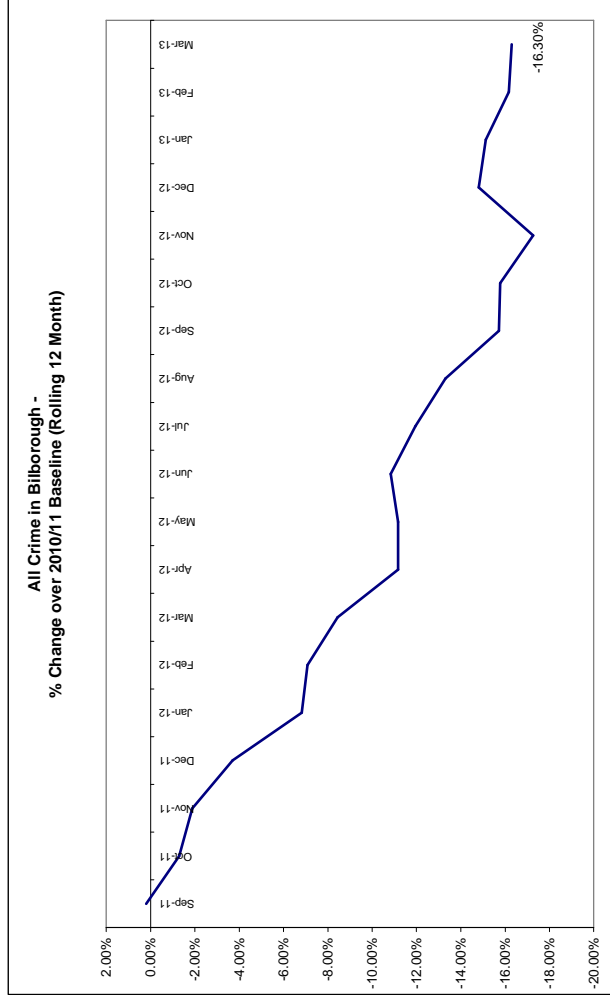
Budget remaining unallocated £ 103,618 (inc of 2012-13 allocation)

Others – Section 106, NCH Environmentals, Other Funding

Total amount allocated this period £0

Budget remaining unallocated£126,159

Crime

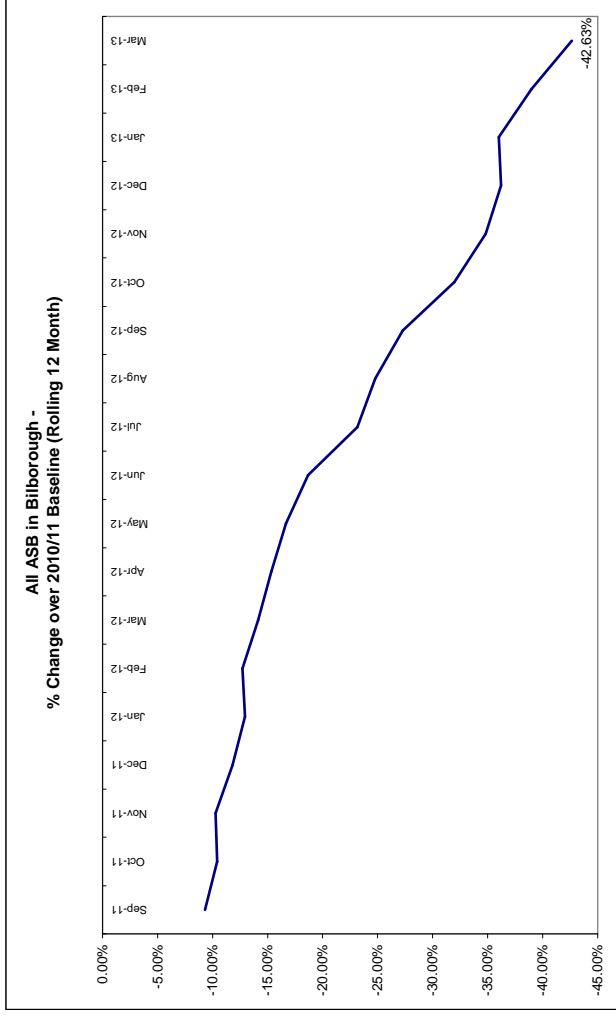


Red	
Amber	
Green*	2 fewer crimes -1.75%

* Refers to March 2013 compared to March 2012

- The above baseline graph compares the *rolling* 12 month total of crime in Bilborough to a *fixed* 12 month 2010/11 baseline. The graph shows that the current 12 month total is showing a reduction of 16.30% against the baseline.
- In March 2013 there was a reduction of 1.75% (2 crimes, see above RAG rating) compared to March 2012.
- Year to date (compared to the corresponding period last year) all crime in Bilborough is down 8.58%.

All ASB

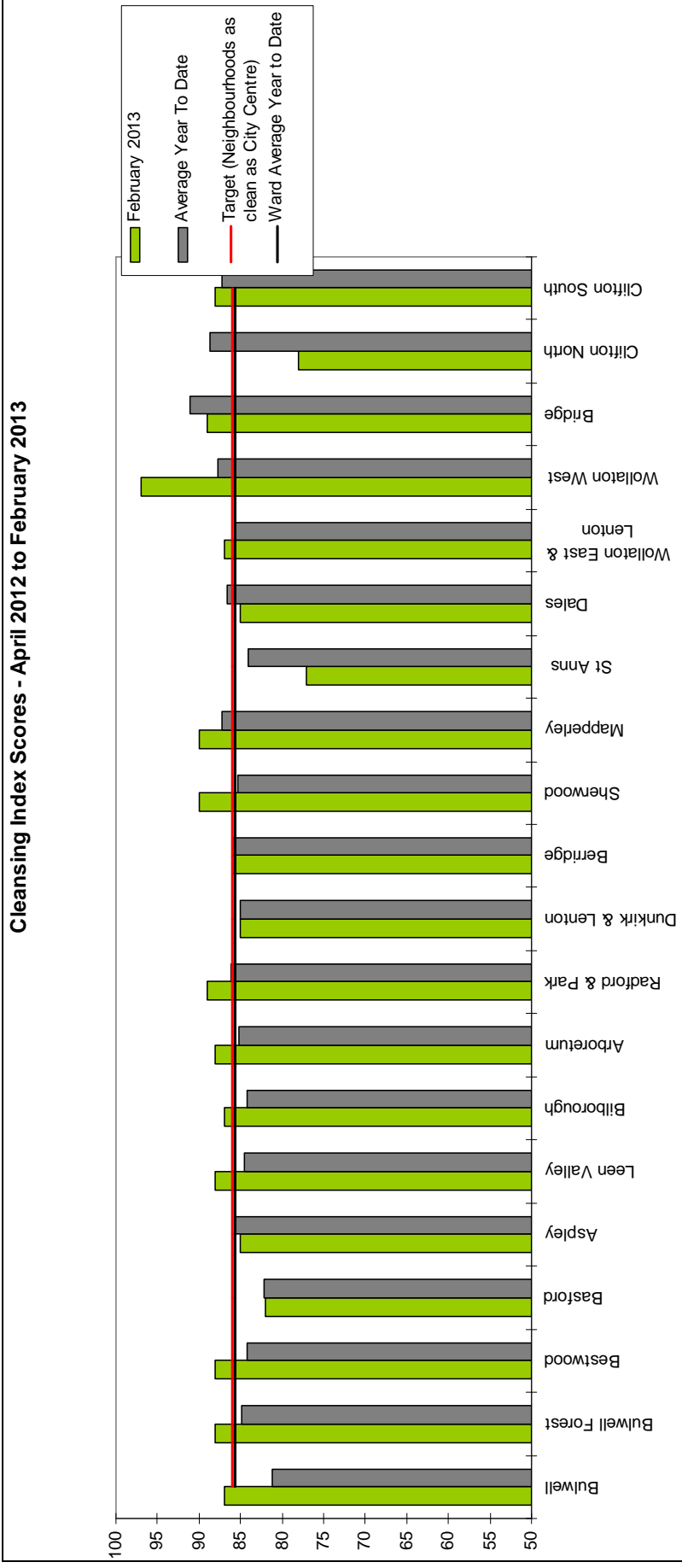


*Refers to March 2013 compared to March 2012

- The above baseline graph compares the *rolling* 12 month total of ASB in Bilborough to a *fixed* 12 month 2010/11 baseline. Performance on this measure continues to improve at a steady pace.
- In March 2013 there was a reduction of 52.69% (49 calls, see above right RAG rating) compared to March 2012.
- Year to date (compared to the corresponding period last year) ASB in Bilborough is down 33.19%.

Cleanliness Index

This graph shows the position of your ward compared to other Wards



The “neighbourhood as clean as the city centre” benchmark target on cleanliness is to achieve a score of 86% in every ward. The 86% target is shown in red in the above graph.

To calculate the Cleanliness Index (CI) an agreed number of transects are surveyed across an area covering a range of land types. Each site surveyed is awarded a cleanliness grade based on a 7 point scale from A to D where Grade A: - no litter, and Grade D: - heavily littered. The maximum possible score of 100 is achieved when all sites achieve Grade A.



The Code of Practice for Litter and Refuse (COPLAR) requires councils to strive to reach an ‘acceptable’ standard of cleanliness (grade B or better) across the Council area. Grade A is the ultimate goal and is how a site should be immediately after sweeping but is almost impossible to maintain for any length of time. For example, a grade A site is completely free of litter – one cigarette butt takes it down to B+.

To achieve the manifesto commitment of Neighbourhoods as clean as the City Centre a target of 86 is required as that was the CI for the City Centre in May 2011. To give some context if all areas surveyed achieved a grade ‘B’ standard, this would equate to a cleanliness index of 67.

Cleanliness Index

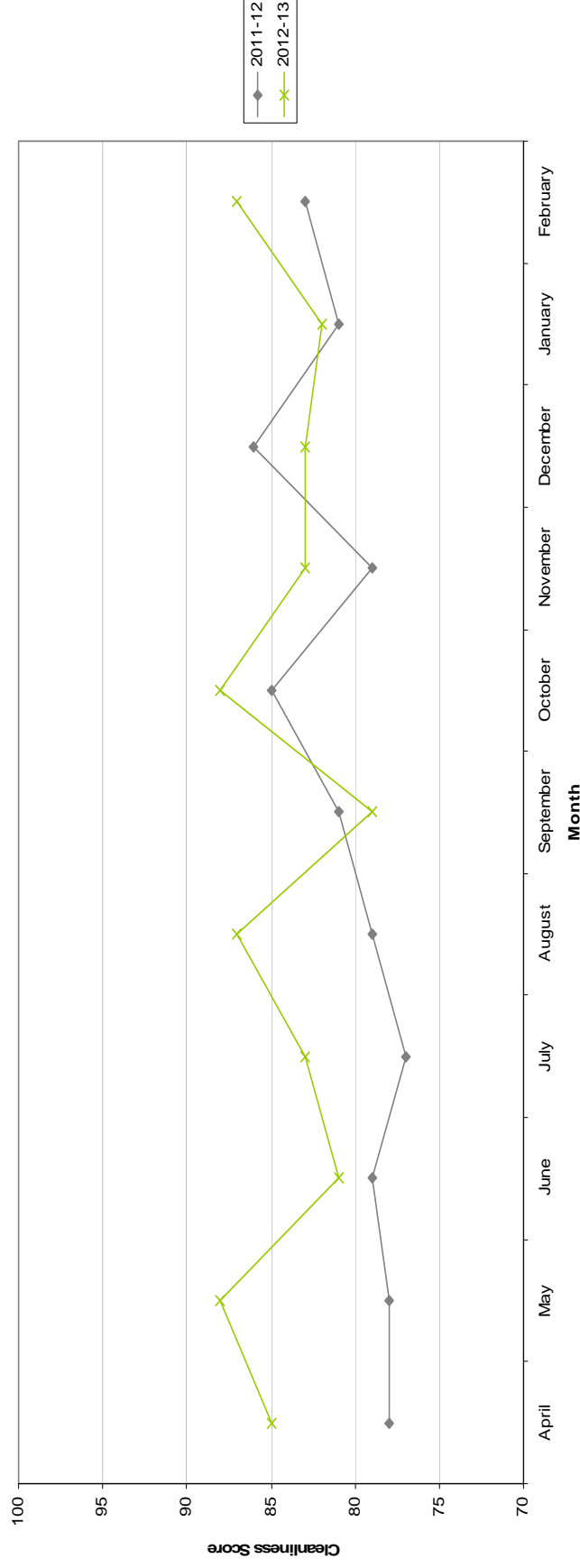
Cleanliness Index
Score

87

Performance compared to
previous year 
Performance compared to
neighbourhoods target
of 86 

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Cleanliness Index - Bilborough

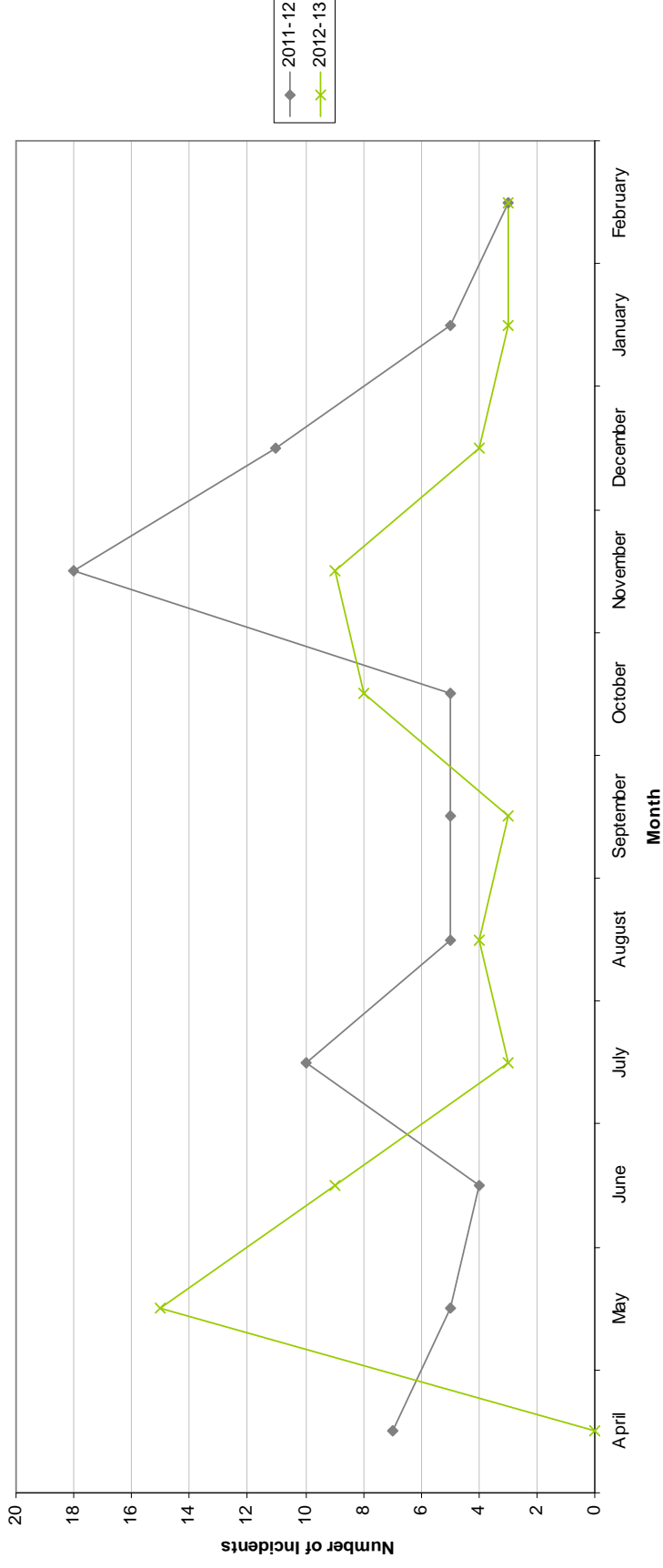


Graffiti Reports

RED		
AMBER	3 incidents	No change
GREEN		

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- Historic data for comparison is not available for dog fouling

Incidents of Graffiti - Bilborough

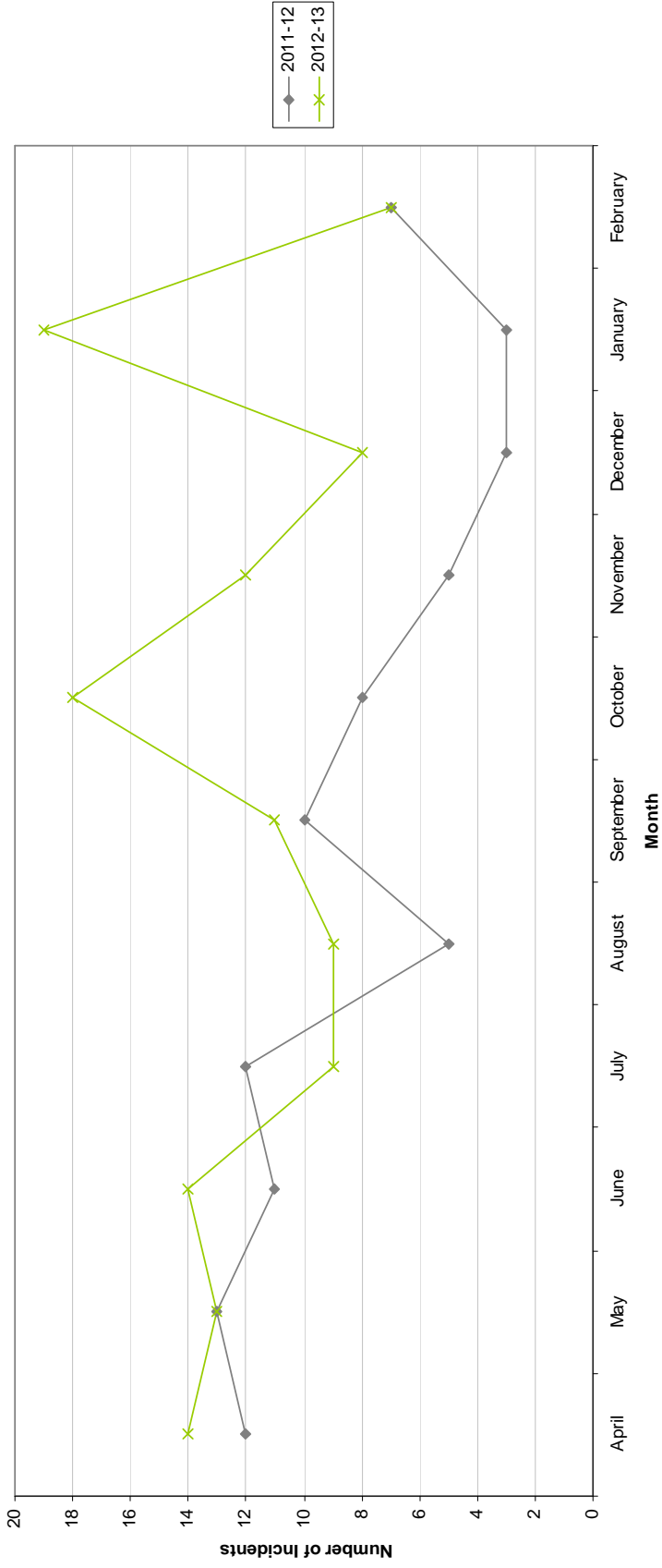


Fly Tipping

RED		
AMBER	7 incidents	No change
GREEN		

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- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Fly Tipping - Bilborough



Unemployment Rate

Unemployment in City wards, February 2013

Area	Feb-13		City		Change in last month		Change in last year	
	Number	Rate	Rank	Rank	Number	%	Number	%
Arboretum	859	7.3	8		23	2.8	31	3.7
Aspley	1,230	10.9	1		57	4.9	-21	-1.7
Basford	737	6.6	9		20	2.8	-33	-4.3
Berridge	1,095	7.5	7		30	2.8	5	0.5
Bestwood	1,069	9.4	3		38	3.7	-26	-2.4
Bilborough	806	7.7	6		43	5.6	-17	-2.1
Bridge	687	6.6	9		18	2.7	-91	-11.7
Bulwell	1,114	10.2	2		10	0.9	29	2.7
Bulwell Forest	479	5.3	14		18	3.9	-42	-8.1
Clifton North	426	4.8	16		8	1.9	15	3.6
Clifton South	540	6.2	12		11	2.1	-25	-4.4
Dales	928	8	5		54	6.2	18	2
Dunkirk and Lenton	249	2.3	19		-2	-0.8	-38	-13.2
Leen Valley	367	5.3	14		28	8.3	-9	-2.4
Mapperley	721	6.5	11		-3	-0.4	-30	-4
Radford and Park	779	4.1	17		7	0.9	-32	-3.9
Sherwood	594	5.5	13		35	6.3	-40	-6.3
St Ann's	1,276	9.3	4		31	2.5	-12	-0.9
Wollaton East and Lenton Abbey	151	1.5	20		14	10.2	-2	-1.3
Wollaton West	266	2.9	18		15	6	17	6.8

Source: ONS claimant count February 2013 (from Nomis)

This is an edited version of a report produced by: Geoff Oxendale, Information and Research Officer, Nottingham City Council. Claimant count of Job Seekers Allowance (JSA) is used as a proxy measure for unemployment.

Wards are ranked from 1 (highest Rate, per 1000 of population, of JSA claimants) to 20 (lowest Rate).

Housing

Bilborough Ward - Housing



Anti-social behaviour - Aspley (Bilborough Ward)

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	%	Value	%	Value	%	
% of ASB cases resolved - Aspley	97.6%	94.14%	99.28%	95.85%	99.28%	99.28%	✓	↑
% of ASB cases resolved by first intervention - Aspley	75%	-	87.5%	-	87.5%	87.5%	✓	n/a

Empty properties - Bilborough Ward

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	%	Value	%	Value	%	
Average void re-let time for Bilborough Ward (calendar days)	26	22.9	31.94	107	31.94	107	⬇	↔
Number of lettable voids Bilborough Ward	-	30	27	20	27	27	📈	↔
Number of empty properties awaiting decommission in Bilborough Ward	-	2	13	13	13	13	📈	↔

Estate star ratings (from Tenant Service Inspectors)

Indicator	2010/11		2011/12		2012/13		Trend
	Value	Status	Value	Status	Value	Status	
Estate star rating - Strelley	3 Star	✓	3 Star	✓	3 Star	✓	↔
Estate star rating - Bilborough	2 Star	⬇	3 Star	✓	3 Star	✓	↔
Estate star rating - Southwold	3 Star	✓	3 Star	✓	3 Star	✓	↔
Estate star rating - Beechdale	3 Star	✓	3 Star	✓	3 Star	✓	↔

Data prepared by Nottingham City Homes Performance Team







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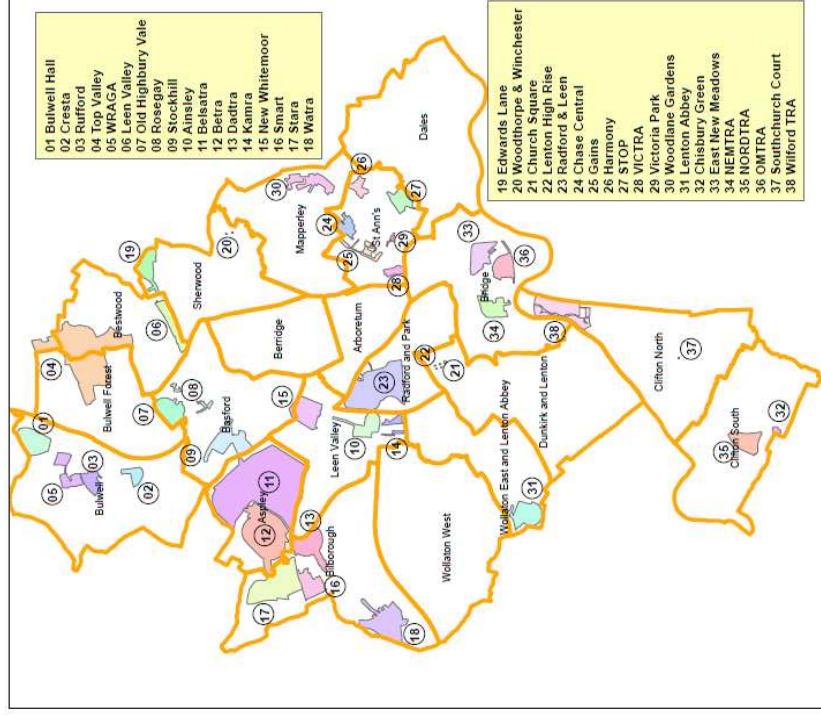
Housing

Rent collection - Aspley

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Value	Value	Value	Status		
Rent charged that has been collected - Aspley office area	100.2%	101.5%	101.6%	100.5%	100.5%	100.5%	100.5%	↑

Key:

-  Performance on or exceeding target
-  Performance below target
-  Data only performance indicator
-  Performance has improved compared to two years ago
-  Performance has deteriorated compared to two years ago
-  Performance unchanged



Map of Tenants and Residents Associations by Ward

Data prepared by Nottingham City Homes Performance Team
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Housing

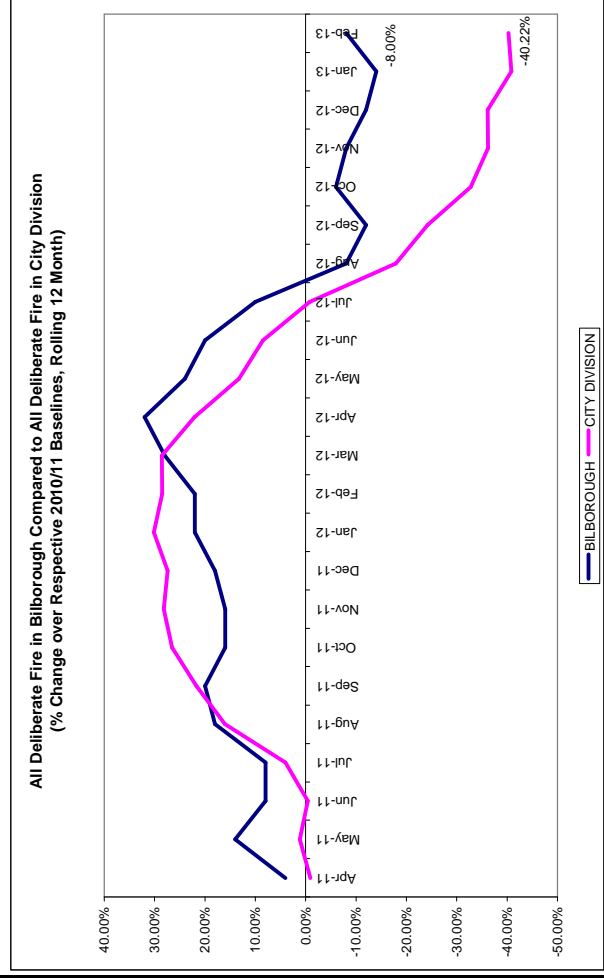
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Fire

Table: Volume of Deliberate Primary and Secondary Fires by Ward

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Leen Valley	2	2	0	0.00%	36	24	-12	-33.33%
Mapperley	1	0	-1	-100.00%	29	18	-11	-37.93%
Radford and Park	0	1	1	100.00%	53	30	-23	-43.40%
Sherwood	0	1	1	100.00%	40	14	-26	-65.00%
St. Ann's	0	2	2	200.00%	64	27	-37	-57.81%
Wollaton East and Lenton Abbey	2	0	-2	-100.00%	10	6	-4	-40.00%
Wollaton West	1	1	0	0.00%	9	3	-6	-66.67%
Total	34	40	6	17.65%	1226	522	-704	-57.42%



- The above table shows volume of deliberate (primary and secondary) fires in the 20 wards. In February 2013 there were 4 fires in Bilborough. These comprised 3 secondary refuse fires, 2 involving loose refuse and the other a rubbish container, and a secondary domestic garden fire. Year to date deliberate fires in Bilborough are down 31.03% (18 fires, compared to the corresponding year).
- The graph on the right shows a rolling 12 month total of deliberate fires in Bilborough against the fixed 2010/11 baseline. The performance of the City Division against its baseline has also been shown for comparison purposes.

Note: Where ward boundaries overlap with the City Centre fires that occurred in the City Centre have been **included** in the ward figures.

Methodology

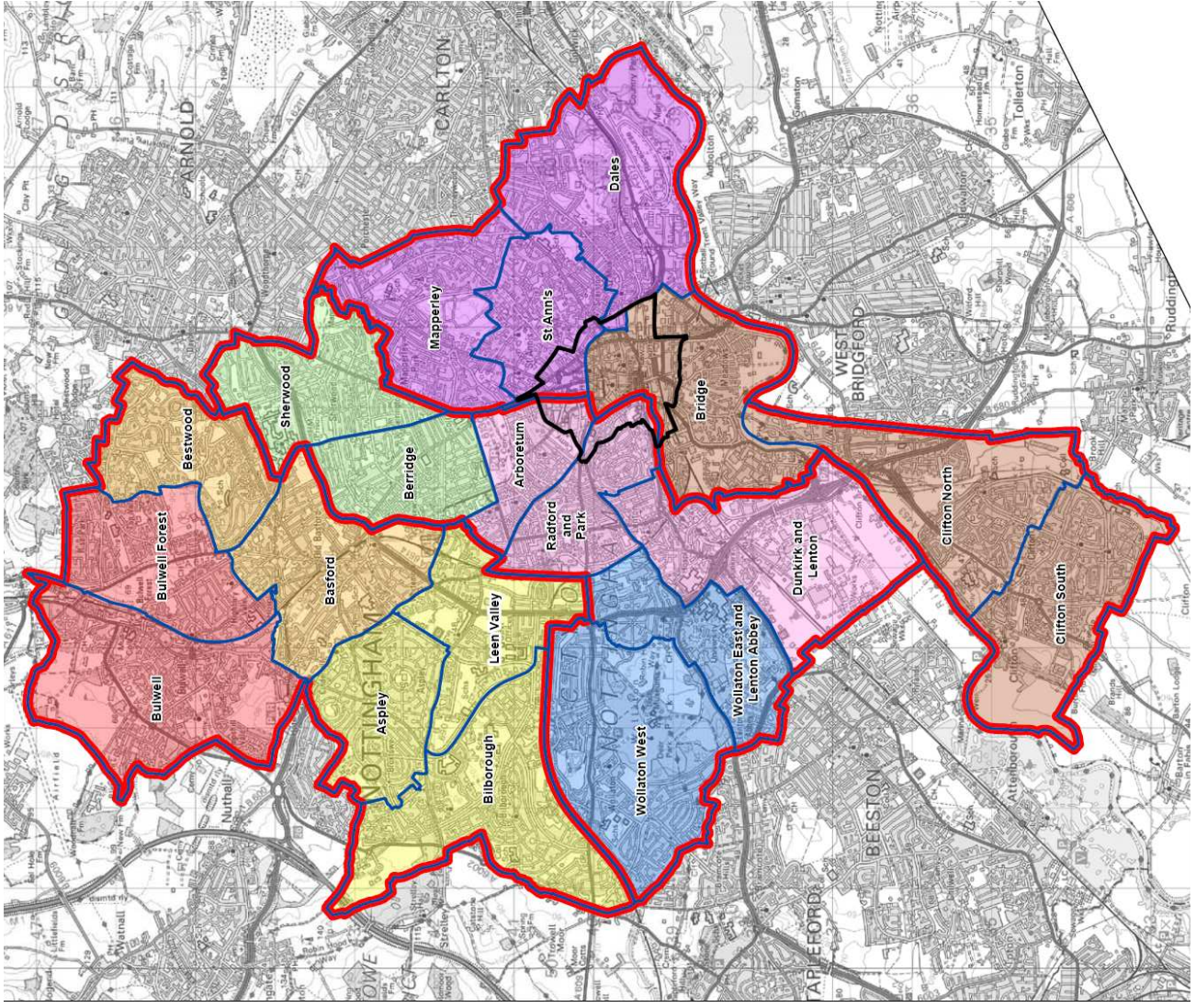
Data has not been audited or verified and therefore must only be used as a reflection of crime.

Crime data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Where a ward boundary overlaps with the City Centre, crime data and ASB calls relating to the City Centre have been removed.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.



Leen Valley

Area Committee Executive Summary

Unofficial March 2013 Data

Ward Priorities

Theme	Priorities	Key Actions	Outcome	Lead
Safer	<p>To increase the number of people signed up to and using the Neighbourhood Alert Scheme in the Ward</p> <p>To prioritise the Ainsley Beat for Antisocial Behaviour</p>	<p>To use the Neighbourhood Action Teams potential to publicise the Alert Scheme at every engagement opportunity with the public</p> <p>To evaluate this concerted piece of partnership action to determine growth in sign up; the amount of communication using this means, and its effectiveness in crime prevention.</p> <p>To spend more time patrolling the area, in particular Southwold Estate and Northdown Road. To create and support engagement opportunities to further relationships and dialogue with the Community</p>	<p>Improved crime prevention, crime detection and solution</p> <p>Increase in beat statistics over a 6 month period have shown an increase between 162% and 278% across two Beats</p> <p>Improved visibility of the Beat Team in the Area. Development of a Family Fun Day with strong police involvement.</p>	Broxtowe and Hyson Green Policing

Theme	Priorities	Key Actions	Outcome	Lead
Neighbourhoods	<p>Improve ways people can get together</p> <p>Improve parking issues around schools</p> <p>Reduce litter, dog fouling and fly tipping</p>	<p>Support Community Groups and organisation to hold events</p> <p>Southwold Estate clean up and Family Fun Day.</p> <p>Development of a TRA to continue to address the issues</p> <p>Consultation with Community to consider parking restrictions</p> <p>Increased partnership working with Civil Enforcement</p> <p>Increase education and surveillance work especially in Southwold Estate</p> <p>Education awareness campaign in Schools</p> <p>Encourage Residents to use alleys to store bins in Southwold Estates</p> <p>Obtain keys to enable this to happen</p> <p>Seek to establish interest in a Tenants and Residents Association in the Southwold Estate</p>	<p>Increased Community engagement will enable effective solutions to be found to community problems</p> <p>Improved Community relations and uptake of services.</p> <p>Consensus reached to implement proposals to reduce impact of workplace parking.</p> <p>Yellow lines implemented around Robert Shaw School</p> <p>Less illegal and inconsiderate parking in affected areas, reduced congestion in neighbourhoods, safer driving conditions and penalties for offending drivers</p> <p>Increased engagement and relationship building will ensure sustainable ways of keeping the area cleaner</p>	<p>NCC and NCH</p> <p>Traffic Management</p> <p>Schools, City Services and Community Protection</p> <p>NCC and NCH</p>

Theme	Priorities	Key Actions	Outcome	Lead
Families	<p>Improve play, youth and elderly facilities in the area including parks and open spaces</p> <p>Ensure youth and play provision is targeted to areas with young people at risk and vulnerable</p>	<p>Support to develop football, cricket, environmental and play facilities on Robert Shaw Field</p> <p>Identifying the needs of young people by scoping out where young people live and whether and where they are accessing services</p> <p>Holding a Family Fun day in Southwold Estate to develop relationships with young people and add information to the needs analysis</p> <p>Outreach sessions on the Ainsley Estate</p>	Improved health, reduced antisocial behaviour, improved Community Spirit	<p>Robert Shaw School</p> <p>Groundwork</p> <p>Children and Families</p>

Theme	Priorities	Key Actions	Outcome	Lead
Health	Raise awareness of risk factors for cardiovascular disease and signpost to activities to reduce risk factors	<p>Support Family Fun Day to raise awareness and signpost to health initiatives</p> <p>Use existing 'Changemaker' Volunteers to support people in Ainsley estate.</p> <p>Promote decade of Better Health especially in Ainsley Estate</p> <p>Develop an audit of cycling facilities with a view to improving them in the shopping areas</p> <p>Production of a booklet outlining services available in the area</p>	Improved use of services from local Residents and improved understanding of the health issues of Residents	Health
Working	<p>Provide opportunities to develop skills for work by engaging in volunteering and community activities</p> <p>Enable people to apply for jobs</p>	<p>Support voluntary sector agencies in Leen Valley and assist them in promoting and recruiting volunteers from the local Community</p> <p>Work with Employment and Skills to ensure they link to Leen Valley Events</p>	<p>Improved readiness for work</p> <p>More people in volunteering</p> <p>Greater experience in applying for jobs and awareness of the job market</p>	NCC

Community Engagement

Ward Walks

Area/Estate	Date/Time	Meeting Point
None this quarter		

Community Meetings

Group	Date	Venue
Beechdale Local Action Group	16 th January – 7.00 pm	Aspley Salvation Army
Hyson Green Local Action Group	27 th February – 6.30 pm	The Vine Community Association
Ainsley Residents Association	20 th March - 5.45 pm	Robert Shaw Primary School
Ainsley Local Action Group Meeting	20 th March – 6.30 pm	Robert Shaw Primary School
New Whitemoor Tenants and Residents Association	31 st January, 28 th February & 28 th March – 6.30 pm	Various

Community Engagement

Events Delivered

Event	Lead Partners	Date/Time	Venue
Drop In Consultation on Parking changes	Traffic Management	16 th January 6.00 pm	Aspley Salvation Army
Budget Consultation	Executive Board Councillors	16 th January 8.00 pm	Aspley Salvation Army

Future Events and Activities Planned

Event	Lead Partners	Date/Time	Venue
Southwold Family Fun Day	A wide Variety	11 th April – 11.00 – 2.00 pm	Southwold Primary School
Robert Shaw Park Launch	Robert Shaw School, ARA, Groundworks	To be confirmed	Robert Shaw Park
Welfare Rights Event	Welfare Rights, Nottingham City Homes	24 th April – 2.00 -6.00 pm	The Vine Community Association
Beechdale Local Action Group	Police	15 th May – 6.30 pm	Aspley Salvation Army
Manville Close Community Planting Day	Tree Services and City Services	10.30 am	Manville Close

Finance

Ward Councillor Budgets

Total Amount allocated this period £0.00

Budget Remaining Unallocated £47589 (inc of 2012-13 allocation)

Area Capital Fund

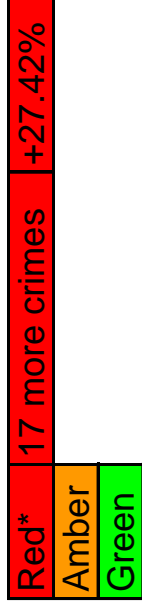
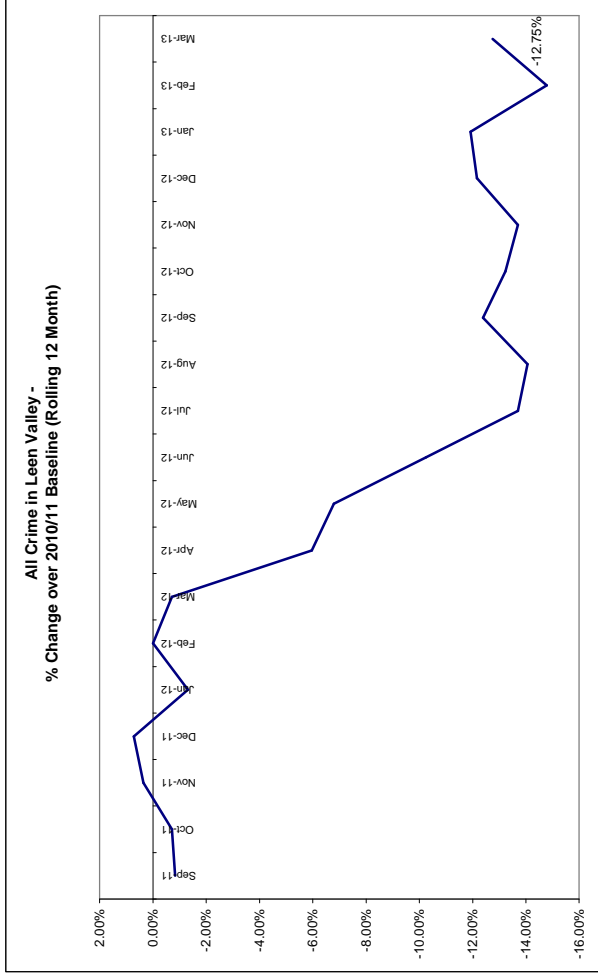
Total Amount allocated this period £0.00

Budget Remaining Unallocated £10,088 (inc of 2012-13 allocation)

Others – Section 106, NCH Environmentals, Other Funding

None this period

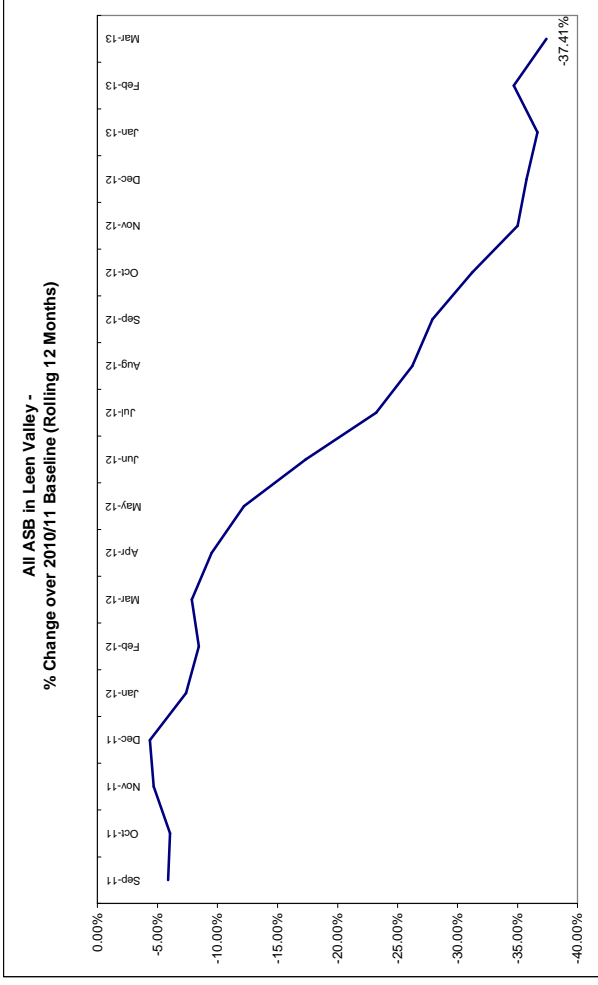
Crime



*Refers to March 2013 compared to March 2012

- The above baseline graph compares the *rolling* 12 month total of crime in Leen Valley to a *fixed* 12 month 2010/11 baseline. The graph shows that the current 12 month total is showing a reduction of 12.75% against the baseline.
- In March 2013 there was an increase of 27.42% (17 crimes, see above RAG rating).
- Year to date (compared to the corresponding period last year) all crime in Leen Valley is down 12.12%.

All ASB



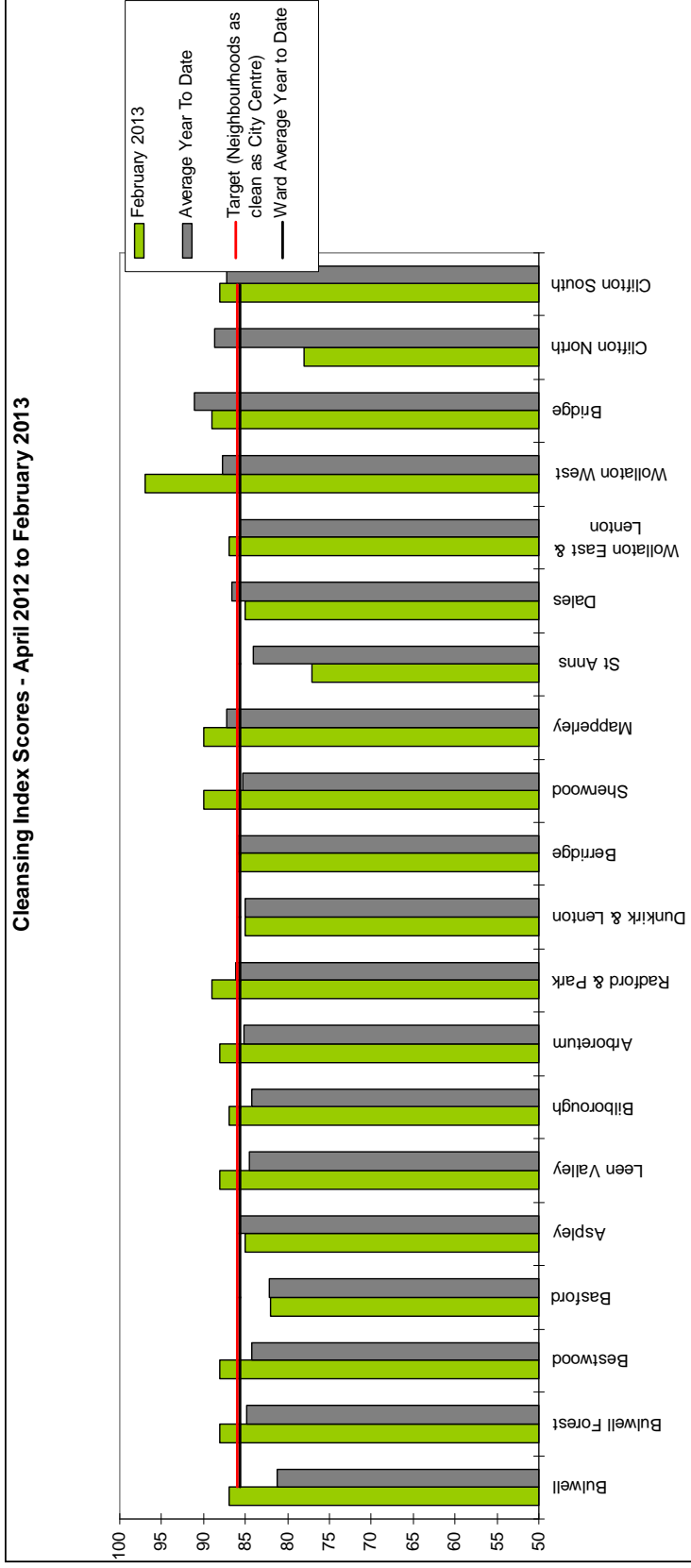
*Refers to March 2013 compared to March 2012

- The above baseline graph compares the *rolling* 12 month total of ASB in Leen Valley to a fixed 12 month 2010/11 baseline. Performance on this measure continues to improve at a steady pace.
- In March 2013 there was a reduction of 31.58% (18 calls, see above right RAG rating) compared to March 2012.
- Year to date (compared to the corresponding period last year) ASB in Leen Valley is down 32.08%.

Unofficial data

Cleanliness Index

This graph shows the position of your ward compared to other Wards



The “neighbourhood as clean as the city centre” benchmark target on cleanliness is to achieve a score of 86% in every ward. The 86% target is shown in red in the above graph.

To calculate the Cleanliness Index (CI) an agreed number of transects are surveyed across an area covering a range of land types. Each site surveyed is awarded a cleanliness grade based on a 7 point scale from A to D where Grade A: – no litter, and Grade D: - heavily littered. The maximum possible score of 100 is achieved when all sites achieve Grade A.

The Code of Practice for Litter and Refuse (COPLAR) requires councils to strive to reach an ‘acceptable’ standard of cleanliness (grade B or better) across the Council area. Grade A is the ultimate goal and is how a site should be immediately after sweeping but is almost impossible to maintain for any length of time. For example, a grade A site is completely free of litter – one cigarette butt takes it down to B+.

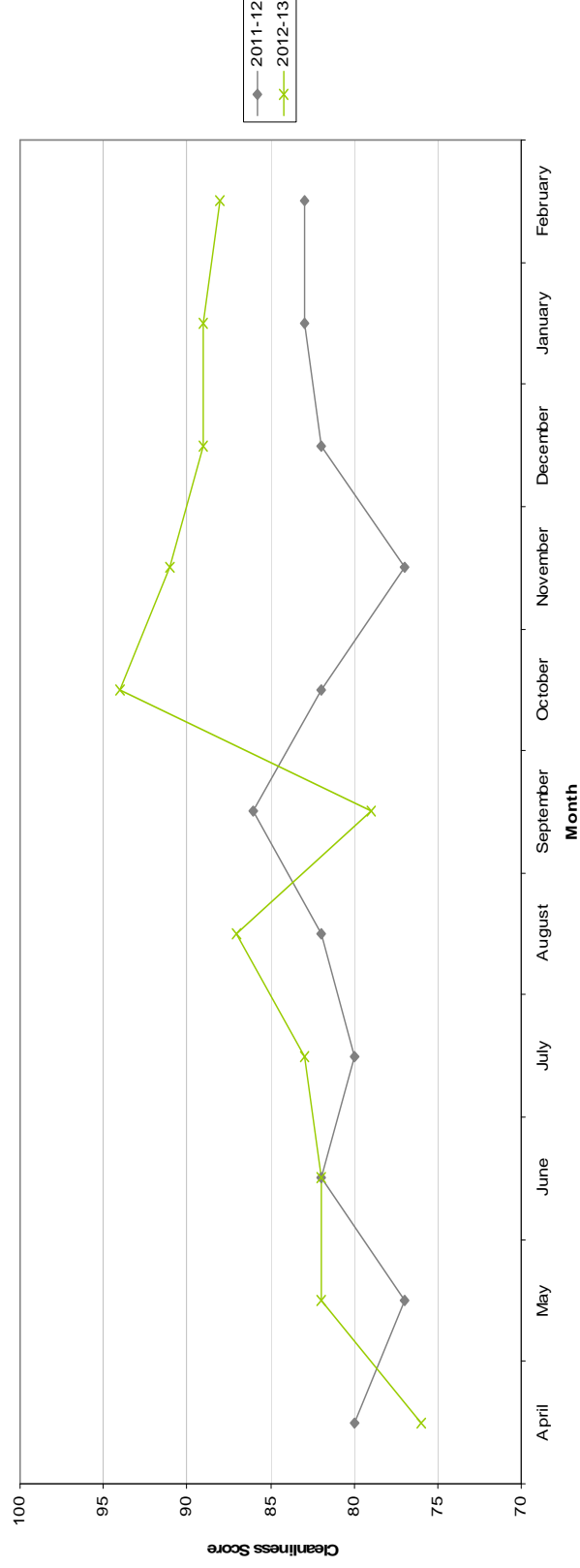
To achieve the manifesto commitment of Neighbourhoods as clean as the City Centre a target of 86 is required as that was the CI for the City Centre in May 2011. To give some context if all areas surveyed achieved a grade ‘B’ standard, this would equate to a cleanliness index of 67.

Cleanliness Index

Cleanliness Index Score	88
Performance compared to previous year	↗
Performance compared to neighbourhoods target of 86	↗

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Cleanliness Index - Leen Valley

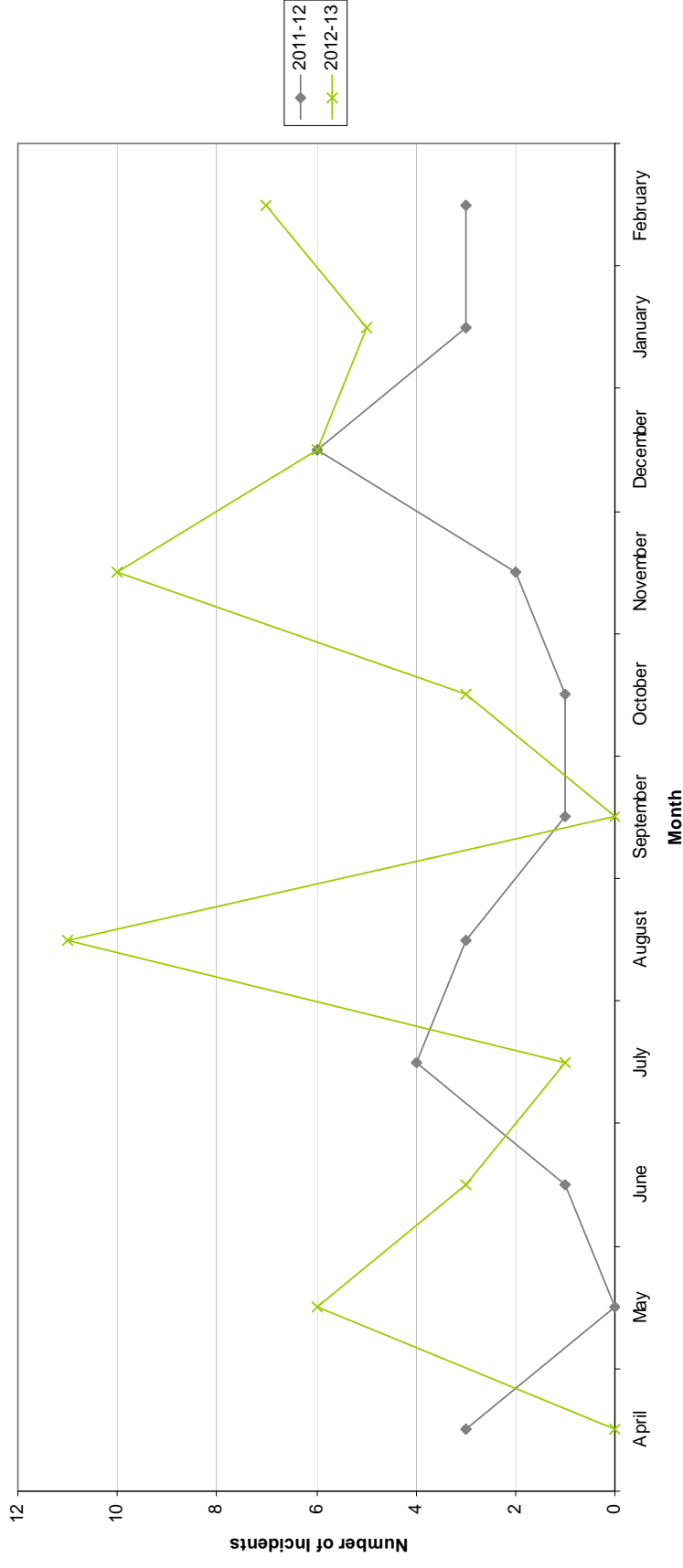


Graffiti Reports

RED	7 incidents	Increase of 4
AMBER		
GREEN		

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- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Graffiti - Leen Valley

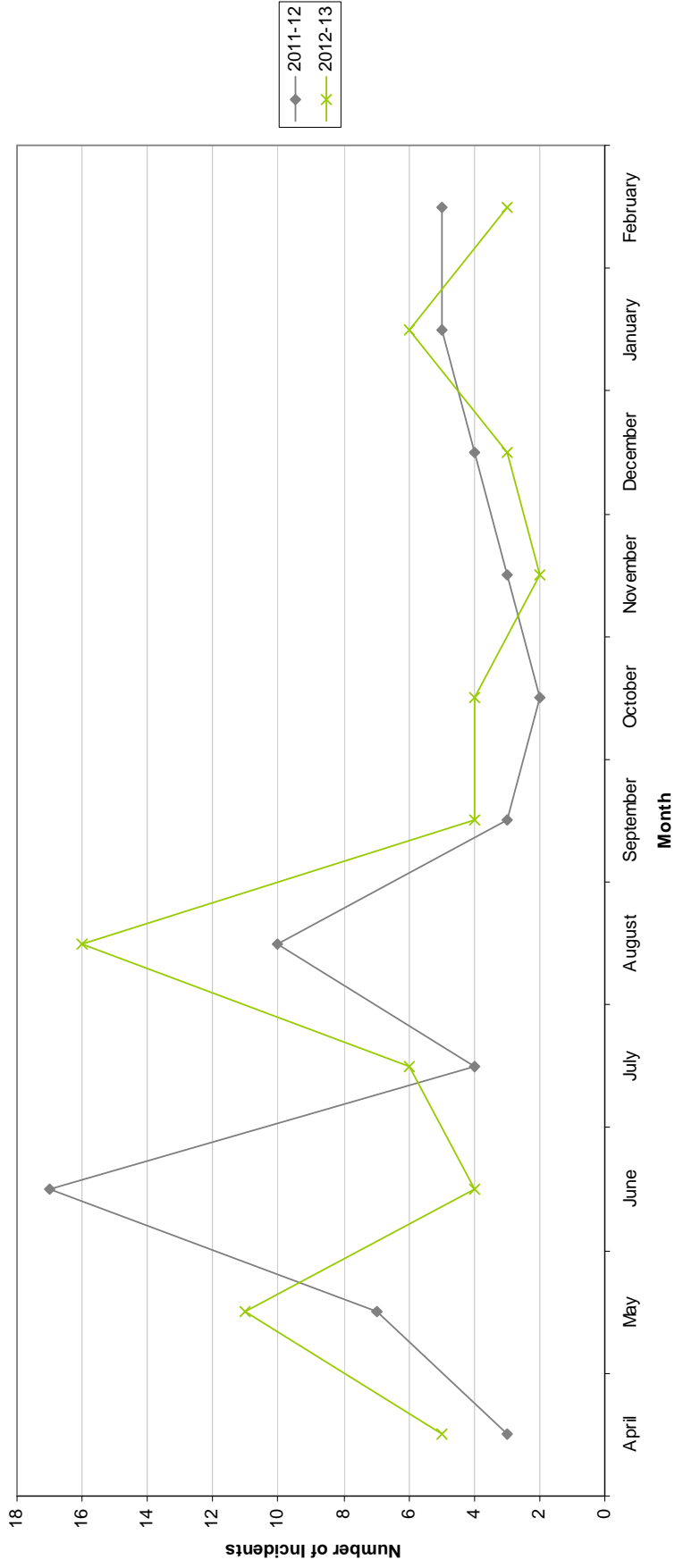


Fly Tipping

RED	3 incidents	Decrease of 2
AMBER		
GREEN		

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Fly Tipping - Leen Valley



Unemployment Rate

Unemployment in City wards, February 2013

Area	Feb-13		Change in last month		Change in last year		
	Number	Rate	City Rank	Number	%	Number	%
Arboretum	859	7.3	8	23	2.8	31	3.7
Aspley	1,230	10.9	1	57	4.9	-21	-1.7
Basford	737	6.6	9	20	2.8	-33	-4.3
Berridge	1,095	7.5	7	30	2.8	5	0.5
Bestwood	1,069	9.4	3	38	3.7	-26	-2.4
Billborough	806	7.7	6	43	5.6	-17	-2.1
Bridge	687	6.6	9	18	2.7	-91	-11.7
Bulwell	1,114	10.2	2	10	0.9	29	2.7
Bulwell Forest	479	5.3	14	18	3.9	-42	-8.1
Clifton North	426	4.8	16	8	1.9	15	3.6
Clifton South	540	6.2	12	11	2.1	-25	-4.4
Dales	928	8	5	54	6.2	18	2
Dunkirk and Lenton	249	2.3	19	-2	-0.8	-38	-13.2
Leen Valley	367	5.3	14	28	8.3	-9	-2.4
Mapperley	721	6.5	11	-3	-0.4	-30	-4
Radford and Park	779	4.1	17	7	0.9	-32	-3.9
Sherwood	594	5.5	13	35	6.3	-40	-6.3
St Ann's	1,276	9.3	4	31	2.5	-12	-0.9
Wollaton East and Lenton Abbey	151	1.5	20	14	10.2	-2	-1.3
Wollaton West	266	2.9	18	15	6	17	6.8

Source: ONS claimant count February 2013 (from Nomis)

This is an edited version of a report produced by: Geoff Oxendale, Information and Research Officer, Nottingham City Council. Claimant count of Job Seekers Allowance (JSA) is used as a proxy measure for unemployment.

Wards are ranked from 1 (highest Rate, per 1000 of population, of JSA claimants) to 20 (lowest Rate).

Housing

Leen Valley Ward - Housing



Anti-social behaviour - Hyson Green (Leen Valley Ward)

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Status	Value	Status	Value	Status	
% of ASB cases resolved - Hyson Green	97.6%	100%	✓	97.53%	✓	100%	✓	↑
% of ASB cases resolved by first intervention - Hyson Green	75%	-		-		76.82%	✓	n/a

Empty properties - Leen Valley Ward

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Status	Value	Status	Value	Status	
Average void re-let time for Leen Valley Ward (calendar days)	26	24.56	✓	34	✗	38.05	✗	↓
Number of lettable voids Leen Valley Ward	-	4		3		7		↓
Number of empty properties awaiting decommission in Leen Valley Ward	-	0		0		0		-

Estate star ratings (from Tenant Service Inspectors)

Indicator	2010/11		2011/12		2012/13		Trend
	Value	Status	Value	Status	Value	Status	
Estate star rating - Basford	2 Star	✗	3 Star	✓	3 Star	✓	→
Estate star rating - Whitemoor	3 Star	✓	3 Star	✓	3 Star	✓	→
Estate star rating - Hyson Green	3 Star	✓	3 Star	✓	3 Star	✓	→

Housing

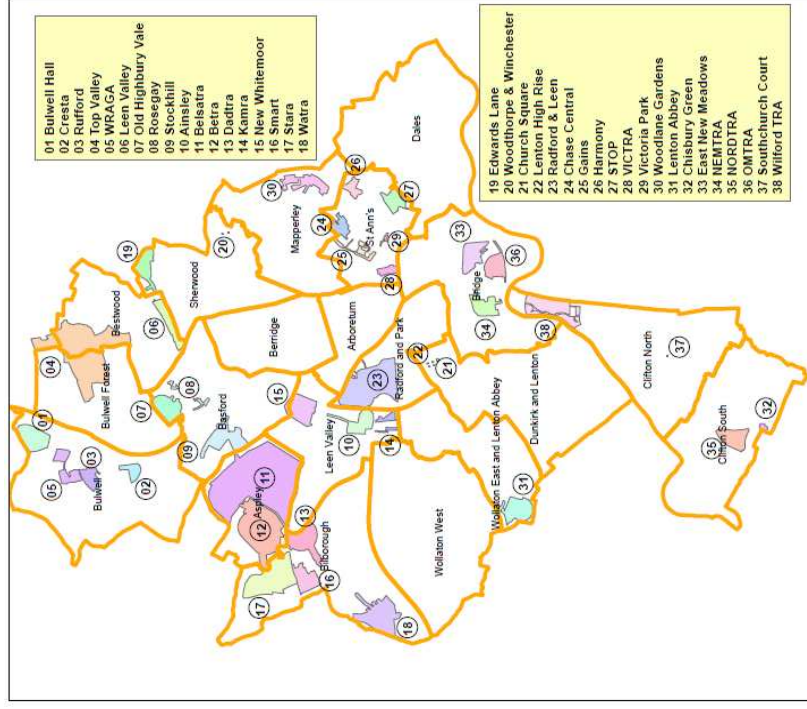
Rent Collection - Hyson Green

Indicator	2010/11		2011/12		2012/13		Trend
	Current Target	Value	Value	Value	Status		
Rent charged that has been collected - Hyson green office area	100.2%	100.7%	101.2%	100.7%	🟢	📈	

Key:

- 🟢 Performance on or exceeding target
- 🔴 Performance below target
- 📊 Data only performance indicator
- 📈 Performance has improved compared to two years ago
- 📉 Performance has deteriorated compared to two years ago
- Performance unchanged

Map of Tenants and Residents Associations by Ward



Data prepared by Nottingham City Homes Performance Team
 For more information please contact Tricia Quinn, Performance Review Manager on 0115 9157365 or Marcus Parton, Performance Review Officer 0115 915715

Housing

Performance indicator definitions

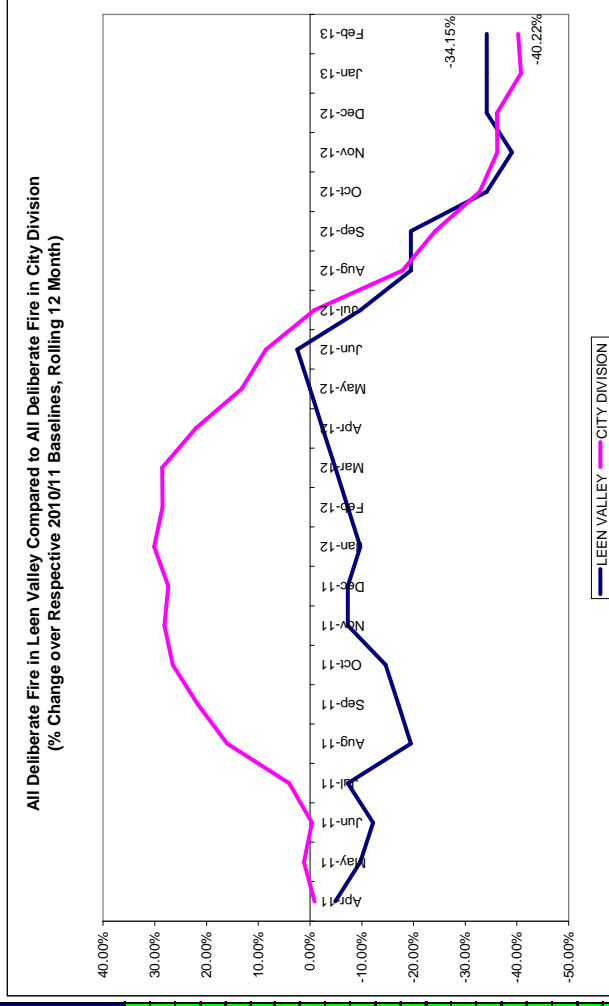
Performance indicator	Definition
% of ASB cases resolved	This performance indicator monitors the proportion of ASB cases that Nottingham City Homes has successfully resolved. Data for this indicator is not available by ward and is reported by Housing Office.
% of ASB cases resolved by first intervention	This performance indicator monitors how many ASB cases Nottingham City Homes resolved on the first intervention e.g. written warning. Data for this indicator is not available by ward and is reported by Housing Office.
Average void re-let time (calendar days)	This performance indicator monitors how many empty properties Nottingham City Homes has re-let and the length of time it has taken. The void period is the number of calendar days including the day after the old tenancy ends right through to and including the day before the new tenancy starts.
Number of lettable voids	This performance indicator monitors the number of empty properties which are available for re-letting. Lettable empty properties are those which will receive repair work and then be let to a new tenant.
Number of empty properties awaiting decommission	This performance indicator monitors the number of empty properties which will not be re-let and includes those being decommissioned and / or demolished.
Estate star ratings	Nottingham City Homes Tenant Inspectors monitor the condition of estates and rates them according to a zero, one, two and three star standard. The estates are monitored every three months with a selection of streets (determined by tenants) covering all 42 estates.
Rent charged that has been collected	This performance indicator measures the amount of rent collected (including tenant arrears) as a percentage of rent due for the current year. Data for this indicator is not available by ward and is reported by Housing Office.

Data prepared by Nottingham City Homes Performance Team
For more information please contact Tricia Quinn, Performance Review Manager on 0115 9157365 or Marcus Parton, Performance Review Officer 0115 915715

Fire

Table: Volume of Deliberate Primary and Secondary Fires by Ward

Ward	Feb-12	Feb-13	Change	% Change	Previous YTD	YTD	Change	% Change
Arboretum	1	0	-1	-100.00%	28	14	-14	-50.00%
Aspley	1	5	4	400.00%	131	57	-74	-56.49%
Basford	3	3	0	0.00%	87	49	-38	-43.68%
Berridge	3	0	-3	-300.00%	44	38	-6	-13.64%
Bestwood	2	3	1	50.00%	105	38	-67	-63.81%
Bilborough	1	4	3	300.00%	58	40	-18	-31.03%
Bridge	5	0	-5	-500.00%	77	10	-67	-87.01%
Bulwell	5	6	1	20.00%	152	71	-81	-53.29%
Bulwell Forest	1	2	1	100.00%	119	30	-89	-74.79%
Clifton North	1	3	2	200.00%	52	14	-38	-73.08%
Clifton South	0	3	3	300.00%	72	22	-50	-69.44%
Dales	3	4	1	33.33%	33	12	-21	-63.64%
Dunkirk and Lenton	2	0	-2	-200.00%	27	5	-22	-81.48%
Leen Valley	2	2	0	0.00%	36	24	-12	-33.33%
Mapperley	1	0	-1	-100.00%	29	18	-11	-37.93%
Radford and Park	0	1	1	100.00%	53	30	-23	-43.40%
Sherwood	0	1	1	100.00%	40	14	-26	-65.00%
St. Ann's	0	2	2	200.00%	64	27	-37	-57.81%
Wollaton East and Lenton Abbey	2	0	-2	-100.00%	10	6	-4	-40.00%
Wollaton West	1	1	0	0.00%	9	3	-6	-66.67%
Total	34	40	6	17.65%	1226	522	-704	-57.42%



- The above table shows volume of deliberate (primary and secondary) fires in the 20 wards. In February 2013 there were 2 fires in Leen Valley. These comprised a primary car fire and a secondary grassland fire. Year to date deliberate fires in Leen Valley are down 33.33% (12 fires, compared to the corresponding year).
- The graph on the right shows a rolling 12 month total of deliberate fires in Leen Valley against the fixed 2010/11 baseline. The performance of the City Division against its baseline has also been shown for comparison purposes.

Note: Where ward boundaries overlap with the City Centre fires that occurred in the City Centre have been **included** in the ward figures.

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